

REC'D MAR 07 2001
Original Sheet 118Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1
d/b/a SBC Long Distance

Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services

3.1.1 General

Operator Toll Assistance Services include a variety of billing options. Callers may use Operator Toll Assistance Services to place intrastate calls from their presubscribed telephone line or when away from their established primary Service location. Calls can originate from either tone-generating or rotary-dial instruments. Unless otherwise indicated in this Tariff, all calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Operator Toll Assistance Services are consistent with 4 CSR-240.33.130 and 392.515 RSMo.

3.1.2 Availability

Service is available to a Customer that subscribes to any of the Company's calling card or outbound Service offerings and Casual Callers that dial one of the Company's Toll Free Access Numbers.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.3 Access Method

- (A) For Customers that subscribe to any of the Company's outbound Services that requires Dedicated Access to reach the long distance network, access to Operator Toll Assistance Service will be blocked from the Customer's DVA lines. Callers dialing one plus (1+) one of the Company's Toll Free Access Numbers over Switched Access lines will hear recorded messages that guide the caller. Callers may elect to use any of the billing options described in Section 3.1.5 (A), 3.1.5 (B) or 3.1.5 (C) of this Tariff or may reach the operator for assistance. Callers placing a call from a tone-generating telephone may select one of the various Operator Toll Assistance Services options by pressing the appropriate key on their tone-generating telephone. The call will default to an operator for assistance if (1) the call originates from a rotary telephone or (2) the call originates from a tone-generating telephone and the caller fails to make a selection on its keypad.

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SECTION 3 - DESCRIPTION OF SERVICES **Missouri Public**

3.1 Operator Toll Assistance Services (continued)

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3.1.3 Access Method (continued)

Service Commission

(B) Unless otherwise indicated in this Tariff, callers placing calls over Switched Access lines may also place Operator Toll Assistance Services from Off-Net locations by dialing:

.1 00 from a presubscribed telephone line and request the long distance operator to complete the call or T
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.2 0+ the called number from a presubscribed telephone line

(C) Unless otherwise indicated in this Tariff, callers may also place Operator Toll Assistance Services from On-Net locations by dialing:

.1 00 from a presubscribed telephone line and follow the prompts T

.2 0+ the called number from a presubscribed telephone line.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.4 Completion Type

- (A) Station-to-Station: Any operator-handled call whereby the person originating the call does not specify a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant.
- (B) Person-to-Person: Any operator-handled call whereby the person originating the call specifies to the operator a particular person to be reached, or a particular station, room number, department, or office to be reached through a PBX attendant.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options

(A) Calling Cards

This is a billing option which enables the Customer to charge a call to an authorized calling card number. Calling card rates and charges apply to all calls that both originate and terminate in the State regardless of the location of the billed Customer. Access to the long distance network for the purpose of billing a call to the Customer's calling card can be from tone-generating or rotary-dial instruments. For Customers that subscribe to any of the Company's outbound Services that require Dedicated Access to reach the long distance network, access to Toll Free Access Numbers will be blocked from the Customer's DVA lines.

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.1 LEC Card

- .a The Company will accept any valid LEC calling card that uses the LIDB verification system. The LEC ensures the availability of features and enables the card features. Charges associated with the LEC Card will be billed by the LEC with the Customer's bill for local exchange service.

SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

.1 LEC Card (continued)

.b Reserved for future use.

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.c If a Customer completes a call via a Group 2 Toll Free Number and bills a call to a calling card issued by a LEC that uses the LIDB verification system, the rates and charges contained in Section 4.1.1 (B).1 and Section 4.1.2 (A), (B), and (C) of this Tariff apply as appropriate. If a Customer completes a call via any other access method and bills a call to a calling card issued by a LEC that uses the LIDB verification system, the rates and charges contained in Section 4.1.1 (B).1 and Section 4.1.2 (A), (B), and (C) of this Tariff apply as appropriate.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

.2 Calling Card

.a Description

This is a billing option which enables the Customer to charge a call to an authorized calling card number. Calling card rates and charges apply to all calls that both originate and terminate in the State regardless of the location of the billed Customer. Access to the long distance network for the purpose of billing a call to the Customer's calling card can be from tone-generating or rotary-dial instruments. The Toll Free Access Numbers associated with the Calling Card are the Group 2 Toll Free Numbers.

.b Availability

The issuance of the Calling Card is dependent on the Customer having a presubscribed BTN/BAN or dedicated trunk group BAN. The card is not available on a stand alone basis. Customer may elect one of four optional plans. Customers subscribing to any Option 1, Option 2, or Option 4 calling card will be LEC billed. Customers subscribing to any Option 3 will be direct-billed.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

.2 Calling Card (continued)

.b Availability (continued)

.i Option 1 is available to Residential Customers that subscribe to one of the Company's outbound Service offerings that require Switched Access to reach the long distance network. The Customer must select the Company as its presubscribed long distance service provider for the provision of interstate outbound calling. The Customer must have a minimum of one line presubscribed to the Company.

.ii Option 2 and Option 2 categories are available to Business Customers that subscribe to one of the Company's outbound Service offerings that require Switched Access to reach the long distance network. The Customer must select the Company as its presubscribed long distance service provider for the provision of interstate outbound calling. The Customer must have a minimum of one line presubscribed to the Company.

.iii Option 3 and Option 3 categories are available to Business Customers that subscribe to one of the High Volume Calling plans for the provision of inbound or outbound Service.

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SECTION 3 - DESCRIPTION OF SERVICES

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| 3.1 | Operator Toll Assistance Services (continued) | N |
| 3.1.5 | Billing Options (continued) | |
| (A) | Calling Cards (continued) | |
| .2 | Calling Card (continued) | |
| | | |
| .b | Availability (continued) | |
| | | |
| .iv | Option 4 is named Value Card Plus. This option is available to Residential Customers as an alternative to Calling Card - Option 1. Customers subscribing to Calling Card - Option 4 pay a MRC, and the usage rates and per call charges are less than the rates for Calling Card - Option 1. See Section 4.1.3 of this Tariff for the MRC. Option 4 is available to Residential Customers that subscribe to one of the Company's outbound Service offerings that require Switched Access to the Company as its presubscribed long distance service provider for the provision of interstate outbound calling. The Customer must have a minimum of one line presubscribed to the Company. | |
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SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

.2 Calling Card (continued)

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.c Features

.i The Calling Card is available in English. Depending on the Customer's location, the card may be available in languages other than English. The Company determines which languages are available at any point in time.

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.ii Customers may select from various calling card features such as PIN level restrictions for blocking International calls when available, speed dialing which allows a caller to dial subsequent calls without re-entering the card number and PIN, conference calling which allows the caller to add up to six (6) additional callers on the call. Unless otherwise indicated by the Customer, the PIN is printed on the card. The card number is always ten (10) digits plus a four (4) digit PIN. Upon the initial request for the card, the Customer will receive a card with a PIN printed on the card. The PIN will be randomly generated. However, the Customer has the option of changing the PIN to one selected by the Customer. The Customer will be able to define restriction features at the PIN level.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

.2 Calling Card (continued)

.c Features (continued)

.iii Option 1 and Option 4

C

Unless otherwise indicated by the Customer, the Customer's name will be printed on the Card.

Option 2 and Option 2 categories

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Unless otherwise indicated by the Customer, the Customer's name will be printed on the Card.

Option 3 and Option 3 categories

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The Customer has a choice of one of the following:

- no name printed on the card
- company name printed on the card
- employee name printed on the card

If the Customer does not specify an option, the company's name will be printed on the card.

SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

.2 Calling Card (continued)

.d Initial and Additional Periods

.i Option 1 and Option 4

All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.

.ii Option 2 and Option 2 categories

Unless otherwise indicated in a description of a business Service offering that includes Calling Card - Option 2 and Option 2 categories in combination with outbound and/or TFS, all calls are billed in increments of six (6) seconds subject to a minimum connect time (initial period) of sixty (60) seconds.

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.iii Option 3 and Option 3 categories

For calling card calls originating via Switched Access or Dedicated Access, the billing increments for calls billed to the Calling Card - Option 3 and Option 3 categories are the same as the billing increments that apply to 1+ outbound calls originating via Switched Access and billed under the High Volume Calling.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

.2 Calling Card (continued)

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.e Access Methods

Callers may bill calls to their Calling Card by dialing:

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.i 1+ any Group 2 Toll Free Access Number; or

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.ii 00 from a presubscribed telephone line and request
the long distance operator complete the call; or

.iii 0+ the called number from a presubscribed telephone
line.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(A) Calling Cards (continued)

.2 Calling Card (continued)

D

.f Rates and Charges

Only usage charges apply for fully automated Calling Card -
Option 3 calls. Usage charges and per call charges apply
for all other call types billed to the Calling Card.

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.g LIDB

If a Customer completes a call via a Group 2 Toll Free
Number and bills a call to a calling card issued by a LEC
that uses the LIDB verification system, see Section 4.1.1
(B).1 and Section 4.1.2 (A), (B), and (C) of this Tariff
apply as appropriate. If a Customer completes a call via
any other access method and bills a call to a calling card
issued by a LEC that uses the LIDB verification system, the
rates and charges contained in Section 4.1.1 (B).1 and
Section 4.1.2 (A), (B), and (C) of this Tariff apply as
appropriate.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.5 Billing Options (continued)

(B) Collect

This is a billing option where the called party is verbally asked if they will pay for the call. If accepted the call is completed, the called party is billed for the call. Calls may be billed to domestic numbers only.

(C) Third Number

This is a billing option where a long distance call may be charged to a telephone number other than the originating telephone number or the telephone number of the called party. Prior to completing the call, the operator will determine whether or not the charges are authorized to be billed to the third number. Calls may be billed to domestic numbers only.

(D) Sent Paid

This is a billing option where the Customer originating the call pays for the call by having the call billed to the originating telephone number. This billing option will initially be restricted from non-coin origination.

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SECTION 3 - DESCRIPTION OF SERVICES **Missouri Public**

3.1 Operator Toll Assistance Services (continued)

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3.1.6 Level of Automation

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Operator Toll Assistance Services calls may be completed with or without assistance of an operator. There are three (3) levels of automation for Operator Toll Assistance Services. They are:

(A) Operator Dialed

An operator dialed call occurs when the person originating the call has the ability to dial all the digits necessary for call completion but instead asks the long distance operator to place the call. The operator dials the called number and the billing number. The operator dialed per call charge applies in lieu of the operator assisted per call charge.

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The rates for the operator dialed per call charges in Section 4.1.1 or Section 4.1.2 of this Tariff apply to: Station-to-Station and Person-to-Person calls when the caller has the ability to dial all the digits necessary for call completion but instead asks the long distance operator to place the call. The operator dialed per call charge will not be applied to:

- (1) a call that cannot be completed by the caller due to equipment failure or trouble on the long distance network or
- (2) a call placed by a party identified as disabled and as a result of that disability cannot complete the call.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.6 Level of Automation (continued)

(B) Operator Assisted

An operator assisted call occurs when the person originating the call reaches an operator by utilizing an access method that involves dialing the called telephone number, but the operator collects the billing information to complete the call.

(C) Fully Automated

A fully automated call occurs when the person originating the call dials zero plus (0+) from a presubscribed line or one plus (1+) a Toll Free Access Number, plus the called telephone number, and then inputs the billing information as instructed by the automated call completion system. This call is completed without any assistance from an operator.

The fully automated rate also applies if a call:

- placed by a party identified as disabled and as a result of that disability cannot complete the call and the caller requests operator assistance for call completion or
- cannot be completed by the caller due to equipment failure or trouble on the long distance network and the caller requests operator assistance for call completion.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.7 Application of Charges

- (A) There are two (2) rate elements which apply to Operator Toll Assistance Services, a usage charge and a per call charge. The rates for a particular call are determined by the following criteria: (i) access method, (ii) completion type (Station-to-Station or Person-to-Person), (iii) billing option selected (calling card, collect, third number, or sent paid) and (iv) level of automation used (operator dialed, operator assisted, or fully automated).

For certain Operator Toll Assistance Service calls, usage rates also vary depending on whether the call is classified as residential or business. The business rate per minute applies when the call is billed to a telephone number presubscribed to the Company for a Business Service. The residential rate per minute applies when a call is billed to a telephone number presubscribed to the Company for a Residential Service. The residential rate per minute also applies for a call placed collect or billed to a third number if the call billed to a telephone number not presubscribed to the Company.

(B)

If a Customer, End User, or Casual Caller completes an Operator Toll Assistance Services call by dialing one plus (1+) any of the Group 2 Toll Free Numbers, the rates and charges contained in Section 4.1.1 (B) of this Tariff apply.

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SECTION 3 - DESCRIPTION OF SERVICES

3.1 Operator Toll Assistance Services (continued)

3.1.7 Application of Charges (continued)

(C) If a Customer or End User completes an Operator Toll Assistance Service call via any Operator Toll Assistance Service access method described in Section 3.1.3 (B) or 3.1.3 (C) of this Tariff, the rates and charges contained in Section 4.1.2 of this Tariff apply to intrastate InterLATA calls and applies to intrastate IntraLATA service.

(D) If a Casual Caller completes an Operator Toll Assistance Service call via any Operator Toll Assistance Services access method described in Section 3.1.3 (B).1 or 3.1.3 (B).2 of this Tariff, the rates and charges contained in Section 4.1.2 of this Tariff apply to InterLATA and IntraLATA calling.

(E)

If a Customer, End User or Casual Caller completes an Operator Toll Assistance Service call via any of the Group 2 Toll Free Access Numbers, this Tariff applies to both intrastate InterLATA and intrastate IntraLATA calls.

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SECTION 3 - DESCRIPTION OF SERVICES

3.2 Directory Assistance Services

3.2.1 General

Directory Assistance Service allows the Customer, End User or Casual Caller to request the telephone number or area code of a party located within the State but outside of the Customer's local calling area. The Directory Assistance operator provides assistance in locating business, residence, and government listings.

3.2.2 Availability

Assistance in obtaining an intrastate Directory Assistance listing is available to any Customer that has access to the Directory Assistance bureau via one of the access methods described in Section 3.2.3 of this Tariff. The following types of calls are not permitted to directory assistance:

- Person-to-Person
- Collect

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SECTION 3 - DESCRIPTION OF SERVICES

3.2 Directory Assistance Services (continued)

3.2.3 Access Methods

(A) General

Calls to directory assistance may be completed on a fully automated basis or may be completed with the assistance of an operator.

- .1 Customers who presubscribe to any of the Company's outbound Service offerings that utilize Switched Access to reach the long distance network may reach Directory Assistance on their presubscribed line by dialing:

- | | | |
|----|--|---|
| .a | 1 + area code + 555-1212 | T |
| .b | 0 + area code + 555-1212 | T |
| .c | 00 and request the long distance operator to connect the caller to Directory Assistance | T |
| .d | one of the Company's Toll Free Access Numbers and request the long distance operator to connect the caller to Directory Assistance or by dialing the area code + 555-1212. | T |

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SECTION 3 - DESCRIPTION OF SERVICES

3.2 Directory Assistance Services (continued)

3.2.3 Access Methods (continued)

(A) General (continued)

- .2 For Customers that subscribe to any of the Company's outbound Services that require Dedicated Access to reach the long distance network, the Customer or End User may reach Directory Assistance Service from the Customer's DVA lines by dialing 1+NPA+555-1212. Directory Assistance Service is blocked via all other access methods.
- .3 Customers, End Users, and Casual Callers may also reach directory assistance by dialing one of the Company's Toll Free Access Numbers. The call may be completed on a fully automated basis by dialing the area code + 555-1212. The caller may also request the long distance operator to connect the caller to Directory Assistance.

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SECTION 3 - DESCRIPTION OF SERVICES

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3.2 Directory Assistance Services (continued)

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3.2.3 Access Methods (continued)

Service Commission

(B) Call Originates From Off-Net Location

Unless otherwise specified in this Tariff, Customers, End Users or Casual Callers may also reach Directory Assistance via the following access methods:

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| | D |
| | D |
| | D |
| | D |
| .1 1+ area code + 555-1212 | T |
| .2 0+ area code + 555-1212 | T |
| .3 00 and request the long distance operator to connect the caller to Directory Assistance | T |
| .4 one of the Company's Toll Free Access Numbers and request the long distance operator to connect the caller to Directory Assistance or by dialing the area code + 555-1212 | T |

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SECTION 3 - DESCRIPTION OF SERVICES

3.2 Directory Assistance Services (continued)

3.2.3 Access Methods (continued)

(C) Call Originates From On-Net Location

Customers, End Users or Casual Callers may also reach Directory Assistance via:

- .1 1+ area code + 555-1212
- .2 0+ area code + 555-1212
- .3 00 and request the long distance operator to connect the caller to Directory Assistance
- .4 one of the Company's Toll Free Access Numbers and request the long distance operator to connect the caller to Directory Assistance or by dialing the area code + 555-1212.

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SECTION 3 - DESCRIPTION OF SERVICES

3.2 Directory Assistance Services (continued)

3.2.4 Features

(A) Multiple Listings

Customers may receive up to two listings per request to Directory Assistance. Regardless of the access method used by the caller to reach Directory Assistance, the two listings requested by the caller may be for telephone numbers located within different area codes.

(B) Automated DACC

Automated DACC provides the caller an option of having an interactive automated system complete a call to the called telephone number listing received from Directory Assistance without the caller hanging up and originating a new call.

- .1 The Company will offer Automated DACC only where technical capability exists to terminate the call.
- .2 For Customers that subscribe to any of the Company's outbound Services that require Dedicated Access to reach the long distance network, access to Automated DACC is blocked from the Customer's DVA lines.

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SECTION 3 - DESCRIPTION OF SERVICES

3.2 Directory Assistance Services (continued)

3.2.4 Features (continued)

(B) Automated DACC (continued)

- .3 For Customers that subscribe to any of the Company's outbound Services that require Switched Access to reach the long distance network, Automated DACC is available for Directory Assistance accessed via 1 + area code + 555-1212. Automated DACC is blocked via all other access methods.
- .4 Automated DACC calls may not be completed via Group 2 Toll Free Access Numbers. D
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- .5 When two directory listings are requested, Automated DACC is available for completing the call to the first or second listing.
- .6 Once the caller is provided the desired telephone number, the caller is offered call completion.
- .7 Manual completion of the call from the Directory Assistance operator is not available.

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SECTION 3 - DESCRIPTION OF SERVICES

3.2 Directory Assistance Services (continued)

3.2.4 Features (continued)

(C) Call Completion By Long Distance Operator

Manual call completion may be required for disabled callers or for callers that originate calls from rotary telephones. These callers should contact the long distance operator for connection to the Directory Assistance operator and request the long distance operator stay on the line to complete the call.

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SECTION 3 - DESCRIPTION OF SERVICES

3.2 Directory Assistance Services (continued)

3.2.5 Application of Charges

(A) General

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- .1 Directory Assistance charges apply whether or not the Directory Assistance operator furnishes the requested telephone number(s) (e.g., the requested telephone number is unlisted, non-published or no record can be found).
- .2 Customers will be billed a charge for each request of two listings or portion thereof.
- .3 Directory Assistance charges may be billed to the originating number or to an alternate billing option such as third number or a calling card. Calls placed to Directory Assistance with alternate billing will incur both the Directory Assistance charge as well as the per call charge for the alternate billing option.

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SECTION 3 - DESCRIPTION OF SERVICES

3.2 Directory Assistance Services (continued)

3.2.5 Application of Charges (continued)

(A) General (continued)

.4 Any calls to Directory Assistance utilizing an operator will be billed the Directory Assistance charge plus the applicable operator services per call charges. If the Customer reaches a long distance operator and the long distance operator connects the Customer to Directory Assistance, the following charges apply:

- .a Directory Assistance charge pursuant to Section 4.2 of this Tariff and
- .b operator dialed per call charge pursuant to Section 4.1.1 or Section 4.1.2 of this Tariff.

If the long distance operator stays on the line to complete the call for the caller, usage charges also apply pursuant to Section 4.1.1 or Section 4.1.2 of this Tariff.

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d/b/a SBC Long Distance

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SECTION 3 - DESCRIPTION OF SERVICES

3.2 Directory Assistance Services (continued)

3.2.5 Application of Charges (continued)

(B) Automated DACC

The Automated DACC charge applies in addition to the Directory Assistance per-call charge if the caller accepts the offer. The Automated DACC charge will not apply if the call is not completed. The DACC charge and the associated usage charges for the completed call will be billed using the same billing option used for the originating call to Directory Assistance. For rates and charges, see Section 4.2 of this Tariff for the DACC charge. In addition to the DACC charge, the Customer will be billed the directory assistance charge and the appropriate usage charge.

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SECTION 3 - DESCRIPTION OF SERVICES

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3.3 Inmate Service

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3.3.1 Inmate Service permits inmates to place collect calls originated from authorized telephone numbers in a prison administration controlled environment. Inmate Service includes operator station collect calls placed to domestic locations. Person-to-Person calling is not available. Calls cannot be converted from a collect call to a calling card call or billed to a third party by the billed party. Telephones subscribed for this Service may be controlled by the prison administration for one or more of the following:

- duration of call
- permission restrictions
- time of day
- call blocking
- call detail reports
- restriction lists
- number of calls placed per individual
- monitoring and recording of discrete phone conversations

3.3.2 Inmate Service is available at prisons in the State in which prison administrators have requested the Service and specific agreements are in place with the payphone service provider selected by the prison administrator. Inmate Service may not be available in all locations.

3.3.3 Inmate Service rates include usage charges and a per call service charge. Calls are billed in one (1) minute increments, with a minimum call duration of one (1) minute.

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d/b/a SBC Long Distance

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access

3.4.1 MTS

MTS is an intercity long distance Service available to Customers seven (7) days per week, twenty-four (24) hours per day, 365 days per year. With MTS, calls are originated from other than a public or semipublic coin telephone. The desired telephone number is dialed, the call is completed without the assistance of a live or automated operator, and the call is not billed to a number other than the originating number. Calls originate on switched facilities provided by LECs, CLECs or authorized access providers. MTS is available to Residential Customers and Business Customers that presubscribe to the Company for long distance Service. If a Customer presubscribes to the Company for the provision of outbound long distance Service and does not select one of the Company's optional price plans, the Company will provision MTS Service on the Customer's initial order for Service. If a Residential Customer subscribes to the Company's interstate Automatic Savings Plan, the Company will provision MTS Service for intrastate calling. Charges are usage sensitive and vary by day-of-week and time-of-day. Calls are billed in one (1) minute increments, with a minimum call duration of one (1) minute. Peak and off peak rates apply. The peak rate period is 8:00 a.m. to but not including 5:00 p.m., Monday through Friday. The off-peak rate period is all other times. The off-peak rates apply on the following holidays: New Year's Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day. Usage rates for MTS vary depending on whether the presubscribed line is classified as business or residential. With MTS, there is no minimum monthly billing. Calls billed under this Service offering will not qualify for promotional rates.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.2 Long Distance III, aka JustCallSM Standard

- (A) Long Distance III, aka JustCallSM Standard is an outbound only long distance optional calling plan for Residential Customers. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. C
- (B) Long Distance III, aka JustCallSM Standard optional calling plan is provided in conjunction with interstate Long Distance III, aka JustCallSM Standard optional calling plan and is available only to Customers who subscribe to the interstate service provided in the Company's Voice Product Reference and Pricing Guide which may be found at www.sbc.com. Intrastate Long Distance III, aka JustCallSM Standard optional calling plan is not available on a stand-alone basis.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.2 Long Distance III, aka JustCallSM Standard (continued)

(C) Long Distance III, aka JustCallSM Standard optional calling plan is available to new and existing Residential Customers that:

- .1 use Switched Access to reach the long distance network;
- .2 subscribe to an access line service of an SBC Affiliate;
- .3 subscribe to the Company for the provision of interstate and intrastate InterLATA Service;
- .4 provides the Company the same billing name and address for all services required to subscribe to this Long Distance III, aka JustCallSM Standard optional calling plan;
- .5 bill the products, services, and/or features as required in this Long Distance III, aka JustCallSM Standard optional calling plan, as described in this Tariff in Section 3.4.2, to the same BTN as the Customer's long distance Service subscribed to this Service; and
- .6 request to be provisioned under this optional calling plan.

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SECTION 3 - DESCRIPTION OF SERVICES

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SECTION 3 - DESCRIPTION OF SERVICES **Missouri Public**

3.4 Outbound Services-Switched Access (continued)

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3.4.3 Consumer Outbound Services

Service Commission

For outbound Services provided via a Switched Access arrangement, Residential Customers may subscribe to any of the Company's outbound Service offerings for the provision of (1) intrastate InterLATA and intrastate IntraLATA calling; (2) intrastate InterLATA calling only and select another company for the provision of the Customer's intrastate IntraLATA calling; or (3) intrastate IntraLATA calling only and select another company for the provision of the Customers's intrastate InterLATA calling.

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M - Material moved to Original Sheet 160.1

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(B) Reserved for future use

(C) Reserved for future use

(D) Reserved for future use

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(E) Simple Solutions® II¹

T

- .1 Simple Solutions II is an outbound only, Flat Rate, long distance optional pricing plan. Simple Solutions II is designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Simple Solutions II is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the following products, services or features provided by an Affiliated LEC or Affiliated CLEC: CallerID Name and Number and a minimum of five products, services or features from Group A Large Package as defined in Section 1 of this Tariff; (3) subscribe to an Affiliated LEC's or Affiliated CLEC's Group B Large Package as defined in Section 1 of this Tariff; (4) subscribe to the Company for the provision of intrastate InterLATA Service; and (5) request to be provisioned under this optional pricing plan. If an Applicant or Customer subscribes to local service from a non-Affiliated LEC or non-Affiliated CLEC, the requirements specified in (2) and (3) above may be waived if the conditions described in Section 2.2.19 of this Tariff are met by the Customer and the non-Affiliated LEC or non-Affiliated CLEC providing local service to the Customer.
- .2 Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line.

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¹ This Service is no longer available to new Customers effective August 1, 2002.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(E) Simple Solutions® II¹ (continued)

- .3 If a Customer disconnects any of the Group B Large Package products, services or features, the Customer will no longer qualify for Simple Solutions II and will be moved to FallBack unless the Customer selects an alternative optional calling plan. C

If the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of five additional products, services or features associated with the Group A Large Package, the Customer will no longer qualify for Simple Solutions II and will be moved to FallBack unless the Customer selects an alternative optional calling plan. C

If the Customer is moved to FallBack, the rates and charges in Section 4.4.3 (AG) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (E) of this Tariff. C

¹ This Service is no longer available to new Customers effective August 1, 2002.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(F) Long Distance II¹

C

- .1 Long Distance II is an outbound only, Flat Rate, long distance optional pricing plan. Long Distance II is designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Long Distance II is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network and (2) request to be provisioned under this optional pricing plan.
- .2 Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line.

¹ This Service is no longer available to new Customers effective April 12, 2004.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(G) Domestic Saver

- .1 Domestic Saver is an outbound only, Flat Rate, long distance optional pricing plan. Domestic Saver is designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Domestic Saver is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network and (2) request to be provisioned under this optional pricing plan. D
- .2 Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(H) Long Distance Block of Time 500 Minutes

- .1 Long Distance Block of Time 500 Minutes is an outbound only long distance optional calling plan. This optional calling plan is available to new and existing Residential Customers that use Switched Access to reach the long distance network and request to be provisioned under this optional pricing plan. Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. The Customer may only subscribe to one block of time per BTN. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(H) Long Distance Block of Time 500 Minutes (continued)

- .2 For a specified monthly recurring charge, the Customer receives a specific amount (block) of time for placing (1) one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company. For a monthly recurring charge, the Customer receives a 500 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. See Section 4.4.3 (H) of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.
- .3 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the Long Distance Block of Time 500 Minutes in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(I) Simple Solutions® Block of Time 100¹

T

- .1 Simple Solutions Block of Time 100 is an outbound only long distance optional calling plan. This optional calling plan is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the following products, services or features provided by an Affiliated LEC or Affiliated CLEC: CallerID Name and Number and a minimum of five products, services or features from Group A Large Package as defined in Section 1 of this Tariff; (3) subscribe to an Affiliated LEC's or Affiliated CLEC's Group B Large Package as defined in Section 1 of this Tariff; and (4) request to be provisioned under this optional pricing plan. If an Applicant or Customer subscribes to local service from a non-Affiliated LEC or non-Affiliated CLEC, the requirements specified in (2) and (3) above may be waived if the conditions described in Section 2.2.19 of this Tariff are met by the Customer and the non-Affiliated LEC or non-Affiliated CLEC providing local service to the Customer. Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number.

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All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. The Customer may only subscribe to one block of time per BTN. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

¹ This Service is no longer available to new Customers effective October 30, 2002.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(I) Simple Solutions® Block of Time 100¹ (continued)

T

- .2 For a specified monthly recurring charge, the Customer receives a specific amount (block) of time for placing (1) one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company. For a monthly recurring charge, the Customer receives a 100 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. See Section 4.4.3 (I) of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.
- .3 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the Simple Solutions Block of Time 100 in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.

¹ This Service is no longer available to new Customers effective October 30, 2002.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(I) Simple Solutions® Block of Time 100¹ (continued)

- .4 If a Customer disconnects any of the Group B Large Package products, services or features, the Customer will no longer qualify for Simple Solutions Block of Time 100 and will be moved to FallBack unless the Customer selects an alternative optional calling plan. C

If the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of five additional products, services or features associated with the Group A Large Package, the Customer will no longer qualify for Simple Solutions Block of Time 100 and will be moved to FallBack unless the Customer selects an alternative optional calling plan. C

If the Customer is moved to FallBack, the rates and charges in Section 4.4.3 (AG) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (I) of this Tariff. C

¹ This Service is no longer available to new Customers effective October 30, 2002.

SECTION 3 - DESCRIPTION OF SERVICES

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3.4 Outbound Services-Switched Access (continued)

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3.4.3 Consumer Outbound Services (continued)

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(J) Reserved for future use

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

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3.4.3 Consumer Outbound Services (continued)

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(K) Block of Time: 30 Minutes¹

Service Commission_C

- .1 Block of Time: 30 Minutes is an outbound only, Flat Rate, long distance optional pricing plan. Block of Time: 30 Minutes is designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Block of Time: 30 Minutes is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the Company for the provision of intrastate InterLATA Service; and (3) request to be provisioned under this optional pricing plan.
- .2 Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number.
- .3 For a specified monthly recurring charge, the Customer receives a specific amount (block) of time for placing (1) one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company.

¹ This Service is no longer available to new Customers effective May 8, 2002.

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SECTION 3 - DESCRIPTION OF SERVICES

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3.4 Outbound Services-Switched Access (continued)

REC'D APR 08 2002

3.4.3 Consumer Outbound Services (continued)

Service Commission

(K) Block of Time: 30 Minutes¹

C

.4 For a monthly recurring charge, the Customer receives a 30 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. See Section 4.4.3 (K) of this Tariff for the per minute rate after the block of time has been used. The Customer may only subscribe to one block of time per BTN. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.

.5 Reserved for future use

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¹ This Service is no longer available to new Customers effective May 8, 2002.

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SECTION 3 - DESCRIPTION OF SERVICES

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3.4 Outbound Services-Switched Access (continued)

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3.4.3 Consumer Outbound Services (continued)

Service Commission

(K) Block of Time: 30 Minutes¹

C

.6 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the Block of Time: 30 Minutes in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.

.7 For all calls, the initial and additional periods are billed in increments of one (1) minute or a fraction thereof. This optional pricing plan is established at the BTN level. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

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¹ This Service is no longer available to new Customers effective May 8, 2002.

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SECTION 3 - DESCRIPTION OF SERVICES **Missouri Public**

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

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SECTION 3 - DESCRIPTION OF SERVICES

- 3.4 Outbound Services-Switched Access (continued)
3.4.3 Consumer Outbound Services (continued)
(M) 150 Block of Time Gold¹

C

- .1 150 Block of Time Gold is an outbound only long distance optional calling plan. This optional calling plan is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the following products, services or features provided by an Affiliated LEC or Affiliated CLEC: CallerID Name and Number and a minimum of three products, services or features from Group A Large Package as defined in Section 1 of this Tariff; (3) subscribe to an Affiliated LEC's or Affiliated CLEC's Group B Large Package as defined in Section 1 of this Tariff; (4) request to be provisioned under this optional pricing plan; (5) demonstrate to the satisfaction of the Company at the time of subscribing to the plan that the Residential Customer also subscribes to the products, services, and/or features described in Section 3.4.3 (M).1 (2) and (3) of this Tariff; (6) provide the Company the same billing name and address for all services required to subscribe to 150 Block of Time Gold; and (7) limit the use of Service to that which is of a standard, domestic, residential nature.

Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. The Customer may only subscribe to one block of time per BTN. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(M) 150 Block of Time Gold¹ (continued)

C

- .2 For a specified monthly recurring charge, the Customer receives a specific amount (block) of time for placing one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company. For a monthly recurring charge, the Customer receives a 150 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. See Section 4.4.3 (M) of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.
- .3 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the 150 Block of Time Gold in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(M) 150 Block of Time Gold¹ (continued)

- .4 If a Customer disconnects any of the Group B Large Package products, services or features, the Customer will no longer qualify for 150 Block of Time Gold and will be moved to FallBack unless the Customer selects an alternative optional calling plan. If the Customer is moved to FallBack, the rates and charges in Section 4.4.3 (F) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (M) of this Tariff. C C

If the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of three additional features associated with the Group A Large Package, the Customer will no longer qualify for 150 Block of Time Gold and will be moved to FallBack unless the Customer selects an alternative optional calling plan. If the Customer is moved to FallBack, the rates and charges in Section 4.4.3 (AG) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (M) of this Tariff. C C C

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(N) 150 Block of Time¹

C

- .1 150 Block of Time is an outbound only long distance optional calling plan. Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. The Customer may only subscribe to one block of time per BTN. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(N) 150 Block of Time¹ (continued)

C

- .2 For a specified monthly recurring charge, the Customer receives a specific amount (block) of time for placing one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company. For a monthly recurring charge, the Customer receives a 150 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. See Section 4.4.3 (N) of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.
- .3 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the 150 Block of Time in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(O) 500 Block of Time Gold

- 1 500 Block of Time Gold is an outbound only long distance optional calling plan. This optional calling plan is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the following products, services or features provided by an Affiliated LEC or Affiliated CLEC: CallerID Name and Number and a minimum of three products, services or features from Group A Large Package as defined in Section 1 of this Tariff; (3) subscribe to an Affiliated LEC's or Affiliated CLEC's Group B Large Package as defined in Section 1 of this Tariff; (4) request to be provisioned under this optional pricing plan; (5) demonstrate to the satisfaction of the Company at the time of subscribing to the plan that the Residential Customer also subscribes to the products, services, and/or features described in Section 3.4.3 (O).1 (2) and (3) of this Tariff; (6) provide the Company the same billing name and address for all services required to subscribe to 500 Block of Time Gold; and (7) limit the use of Service to that which is of a standard, domestic, residential nature.

Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(O) 500 Block of Time Gold (continued)

- .3 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the 500 Block of Time Gold in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed. If a Customer disconnects any of the Group B Large Package features, the Customer will no longer qualify for 500 Block of Time Gold and will be moved to FallBack, unless the Customer selects an alternative optional calling plan.

C

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(O) 500 Block of Time Gold (continued)

- .3 If the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of three additional features associated with the Group A Large Package, the Customer will no longer qualify for 500 Block of Time Gold and will be moved to FallBack, unless the Customer selects an alternative optional calling plan. C

If the Customer is moved to FallBack, the rates and charges in Section 4.4.3 (AG) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (O) of this Tariff. C

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(P) Domestic Saver Gold

- .1 Domestic Saver Gold is an outbound only, Flat Rate, long distance optional pricing plan. Domestic Saver Gold is designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Domestic Saver Gold is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the following products, services or features provided by an Affiliated LEC or Affiliated CLEC: CallerID Name and Number and a minimum of three products, services or features from Group A Large Package as defined in Section 1 of this Tariff; (3) subscribe to an Affiliated LEC's or Affiliated CLEC's Group B Large Package as defined in Section 1 of this Tariff; (4) request to be provisioned under this optional pricing plan; (5) demonstrate to the satisfaction of the Company at the time of subscribing to the plan that the Residential Customer also subscribes to the products, services, and/or features described in Section 3.4.3 (P).1 (2) and (3) of this Tariff; (6) provide the Company the same billing name and address for all services required to subscribe to Domestic Saver Gold; and (7) limit the use of Service to that which is of a standard, domestic, residential nature.

- .2 Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(P) Domestic Saver Gold

- .3 If a Customer disconnects any of the Group B Large Package products, services, the Customer will no longer qualify for Domestic Saver Gold and will be moved to FallBack, unless the Customer selects an alternative optional calling plan. C

If the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of three additional features associated with the Group A Large Package, the Customer will no longer qualify for Domestic Saver Gold and will be moved to FallBack unless the Customer selects an alternative optional calling plan. C

If the Customer is moved to FallBack, the rates and charges in Section 4.4.3 (AG) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (P) of this Tariff. C

SECTION 3 - DESCRIPTION OF SERVICES

- 3.4 Outbound Services-Switched Access (continued)
3.4.3 Consumer Outbound Services (continued)
(Q) 200 Block of Time Gold¹

C

- .1 200 Block of Time Gold is an outbound only long distance optional calling plan. This optional calling plan is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network; (2) subscribe to the following products, services or features provided by an Affiliated LEC or Affiliated CLEC: CallerID Name and Number and a minimum of three products, services or features from Group A Large Package as defined in Section 1 of this Tariff; (3) subscribe to an Affiliated LEC's or Affiliated CLEC's Group B Large Package as defined in Section 1 of this Tariff; (4) request to be provisioned under this optional pricing plan; (5) demonstrate to the satisfaction of the Company at the time of subscribing to the plan that the Residential Customer also subscribes to the products, services, and/or features described in Section 3.4.3 (Q).1 (2) and (3) of this Tariff; (6) provide the Company the same billing name and address for all services required to subscribe to 200 Block of Time Gold; and (7) limit the use of Service to that which is of a standard, domestic, residential nature.

Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(Q) 200 Block of Time Gold¹ (continued)

- .2 If an existing Customer initially subscribes to the 200 Block of Time Gold in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed. If a Customer disconnects any of the Group B Large Package features, the Customer will no longer qualify for 200 Block of Time Gold and will be moved to FallBack unless the Customer selects an alternative optional calling plan. C

If the Customer cancels CallerID Name and Number and/or fails to maintain a minimum of three additional features associated with the Group A Large Package, the Customer will no longer qualify for 200 Block of Time Gold and will be moved to FallBack unless the Customer selects an alternative optional calling plan. C

If the Customer is moved to FallBack, the rates and charges in Section 4.4.3 (AG) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (O) of this Tariff. C

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(R) 200 Block of Time¹

C

- .1 200 Block of Time is an outbound only long distance optional calling plan. Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. The Customer may only subscribe to one block of time per BTN. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.
- .2 For a specified monthly recurring charge, the Customer receives a specific amount (block) of time for placing one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company. For a monthly recurring charge, the Customer receives a 200 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. See Section 4.4.3 (R) of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective September 15, 2003.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(R) 200 Block of Time¹ (continued)

C

- .3 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the 200 Block of Time in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective September 15, 2003.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(S) 100 Block of Time¹

C

- .1 100 Block of Time is an outbound only long distance optional calling plan. This optional calling plan is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network and (2) meet one of the requirements specified below:
 - .a subscribe to an Affiliated LEC or Affiliated CLEC's CallerID Name and Number; or
 - .b previously subscribed to Simple Solutions Block of Time 100 and continue to meet the requirements specified in Section 3.4.3 (I) of this Tariff.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(S) 100 Block of Time¹

C

.2 Reserved for future use.

.3 Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. The Customer may only subscribe to one block of time per BTN. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(S) 100 Block of Time¹ (continued)

C

- .4 For a specified monthly recurring charge, the Customer receives a specific amount (block) of time for placing one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company. For a monthly recurring charge, the Customer receives a 100 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. See Section 4.4.3 (S) of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.
- .5 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the 100 Block of Time in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(S) 100 Block of Time¹ (continued)

- .6 If the Customer fails to maintain the requirements described in Section 3.4.3 (S).1 of this Tariff, the Customer will no longer qualify for 100 Block of Time and will be moved to FallBack unless the Customer selects an alternative optional calling plan. If the Customer is moved to FallBack, the rates and charges in Section 4.4.3 (AG) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (S) of this Tariff.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(T) 60 Block of Time¹

C

- .1 60 Block of Time is an outbound only long distance optional calling plan. This optional calling plan is available to Residential Customers that (1) use Switched Access to reach the long distance network and (2) subscribe to an Affiliated LEC or Affiliated CLEC's CallerID Name and Number.
- .2 Reserved for future use.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective September 15, 2003.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(T) 60 Block of Time¹

C

- .3 Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. This optional pricing plan is established at the BTN level. The Customer may only subscribe to one block of time per BTN. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.
- .4 For a specified monthly recurring charge, the Customer receives a specific amount (block) of time for placing one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company. For a monthly recurring charge, the Customer receives a 60 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling. All usage in excess of the selected block of time will be billed at a fixed rate per minute. See Section 4.4.3 (T) of this Tariff for the per minute rate after the block of time has been used. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective September 15, 2003.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(T) 60 Block of Time¹ (continued)

- .5 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to the 60 Block of Time in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.
- .6 If the Customer fails to maintain the requirements described in Section 3.4.3 (T).1 of this Tariff, the Customer will no longer qualify for 60 Block of Time and will be moved to FallBack unless the Customer selects an alternative optional calling plan. If the Customer is moved to FallBack, the rates and charges in Section 4.4.3 (AG) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (T) of this Tariff.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective September 15, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans

- .1 Platinum Plans are outbound only Services. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. These Services are established at the BTN level. If a Customer selects a different Service or price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation. Platinum Plans are available to new and existing Residential Customers that:
 - .a use Switched Access to reach the long distance network;
 - .b subscribe to one of the Platinum Plans for the provision of interstate service and InterLATA intrastate Service for 1+ outbound direct dialed calls;
 - .c subscribe to a minimum of one product, service or feature from an Affiliated LEC's or Affiliated CLEC's Group C Large Package as defined in Section 1 of this Tariff at the same time the Customer places an order to subscribe to one of the Company's Platinum Plans;
 - .d subscribe to an access line service of an Affiliated LEC or Affiliated CLEC;

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.1 (continued)

- .e subscribe to SBC Internet Services' SBC Yahoo! DSL Internet access service, SBC Yahoo! Dial Up Internet access service or SBC Yahoo! High Speed Internet Access service at the same time the Customer places an order to subscribe to one of the Company's Platinum Plans; T C
- .f subscribe to any national or home service plan of Cingular Wireless at the same time the Customer places an order to subscribe to one of the Company's Platinum Plans;
- .g request to be provisioned under this Service;
- .h demonstrate to the satisfaction of the Company at the time of subscribing to the plan that the Residential Customer also subscribes to the products, services, and/or features described in Section 3.4.3 (U).1 .c, .d, .e, and .f of this Tariff;

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.1 (continued)

- .i maintain a minimum of one product, service or feature from an Affiliated LEC's or Affiliated CLEC's Group C Large Package as defined in Section 1 of this Tariff;
- .j maintain SBC Internet Services' SBC Yahoo! DSL Internet access service, SBC Yahoo! Dial Up internet access service or SBC Yahoo! High Speed Internet Access service; T
C
- .k maintain any national or home service plan of Cingular Wireless;
- .l provides the Company the same billing name and address for all services required to subscribe to one of the Platinum Plans;
- .m limit the use of Service to that which is of a standard, domestic, residential nature; and
- .n bill the products, services, and/or features described in Section 3.4.3 (U).1 .c, .d, .e, and .f of this Tariff to the same BTN as the Customer's long distance Service subscribed to this Service.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.2 Customers who cancel or discontinue the Company's Service or any of the qualifying products, services or features or whose Service is refused, cancelled or discontinued by the Company or those companies listed in Section 3.4.3 (U).1 .c, .d., .e, or .f shall forfeit eligibility for rates under this Service. Customers continuing to presubscribe to the Company will be moved to FallBack and the rates described in Section 4.4.3 (AG) will apply.

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.3 If the Customer uses this Service for non-standard residential or non residential purposes, including but not limited to commercial or broadcast facsimile, resale, telemarketing, permanent and semi-permanent internet connections and autodialing, the Company may immediately suspend, restrict or cancel the Customer's Service without advance notice. As a result of non-standard or nonresidential use of Service, the Company may move the Customer to FallBack and the rates described in Section 4.4.3 (AG) of this Tariff will apply.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

- .4 Customer subscribing to the Platinum Plans may choose from a variety of rate options which include flat rated options and block of time options. With flat rated options, the Customer is charged a rate per minute irrespective of the distance the call is carried or the time-of-day or day-of-week the call is placed. No monthly recurring charge is associated with the Flat Rate. With block of time options for a specified monthly recurring charge, the Customer receives a specific amount (block) of time for placing one plus (1+) Direct-Dialed outbound calls that originate from a line presubscribed to the Company. All usage in excess of the selected block of time will be billed at a fixed rate per minute. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.
- .5 Depending on the block-of-time rate option selected by the Customer, plans are available for night/weekend (off-peak) calling and anytime calling. The night/weekend or off-peak rate period is from 9:00 p.m. to but not including 7:00 a.m. Monday through Friday and 9:00 p.m. Friday to but not including 7:00 a.m. Monday.
- .6 Total monthly usage in a given block of time is determine by measuring each call individually and rounding the call to the next full minute on a per-call basis. Calls are billed based on the rate in effect for the actual time-of-day rate period(s) during which the call occurs. Calls that cross rate period boundaries are billed the rate in effect in that boundary for each portion of the call.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.7 Rate Options

The Customer may choose from the following rate options:

.a 200 Block of Time Platinum and 1000 Minutes Nights & Weekends¹

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- .1 For a monthly recurring charge, the Customer receives a 200 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes and 1000 MOU (block) of night and weekend (off-peak) minutes. See Section 4.4.3 (U).1 of this Tariff for the per minute rate after the block of time has been used.
- .2 Calls occurring in the off-peak rate period are counted in the 1000 MOU night and weekend block until the night and weekend block is exhausted. Thereafter, these minutes are counted in the 200 anytime minute block until the 200 anytime minute block is exhausted.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.7 Rate Options (continued)

The Customer may choose from the following rate options:

.b 200 Block of Time Platinum and 3000 Minutes Nights & Weekends¹

C

- .1 For a monthly recurring charge, the Customer receives a 200 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes and 3000 MOU (block) of night and weekend (off-peak) minutes. See Section 4.4.3 (U).2 of this Tariff for the per minute rate after the block of time has been used.
- .2 Calls occurring in the off-peak rate period are counted in the 3000 MOU night and weekend block until the night and weekend block is exhausted. Thereafter, these minutes are counted in the 200 anytime minute block until the 200 anytime minute block is exhausted.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 5, 2003.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.7 Rate Options (continued)

The Customer may choose from the following rate options:

.c 200 Block of Time Platinum and Unlimited Nights & Weekends¹

C

For a monthly recurring charge, the Customer receives a 200 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes and an unlimited block of night and weekend (off-peak) minutes. See Section 4.4.3 (U).3 of this Tariff for the per minute rate after the block of anytime minutes has been used.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.7 Rate Options (continued)

The Customer may choose from the following rate options:

.d 500 Block of Time Platinum and 1000 Minutes Nights & Weekends¹

C

.1 For a monthly recurring charge, the Customer receives a 500 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes and 1000 MOU (block) of night and weekend (off-peak) minutes. See Section 4.4.3 (U).4 of this Tariff for the per minute rate after the block of time has been used.

.2 Calls occurring in the off-peak rate period are counted in the 1000 MOU night and weekend block until the night and weekend block is exhausted. Thereafter, these minutes are counted in the 500 anytime minute block until the 500 anytime minute block is exhausted.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.7 Rate Options (continued)

The Customer may choose from the following rate options:

.e 500 Block of Time Platinum and 3000 Minutes Nights & Weekends¹

C

.1 For a monthly recurring charge, the Customer receives a 500 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes and 3000 MOU (block) of night and weekend (off-peak) minutes. See Section 4.4.3 (U).5 of this Tariff for the per minute rate after the block of time has been used.

.2 Calls occurring in the off-peak rate period are counted in the 3000 MOU night and weekend block until the night and weekend block is exhausted. Thereafter, these minutes are counted in the 500 anytime minute block until the 500 anytime minute block is exhausted.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

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3.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.7 Rate Options

.f Intrastate Flat Rate 200 Plan

The Intrastate Flat Rate 200 Plan an outbound only, Flat Rate, intrastate Service available to Customers subscribing to 200 Block of Time Platinum interstate service. See Section 4.4.3 (U).6 of this Tariff for the applicable per minute rate.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

N

3.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.7 Rate Options

.g Intrastate Flat Rate 500 Plan

The Intrastate Flat Rate 500 Plan an outbound only, Flat Rate, intrastate Service available to Customers subscribing to 500 Block of Time Platinum interstate service. See Section 4.4.3 (U).7 of this Tariff for the applicable per minute rate.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.7 Rate Options (continued)

.h 500 Block of Time Platinum and Unlimited Nights &
Weekends¹

C

For a monthly recurring charge, the Customer receives a 500
MOU (block) of intrastate and/or interstate one plus (1+)
Direct-Dialed calling any time minutes and an unlimited block
of night and weekend (off-peak) minutes. See Section 4.4.3
(U).8 of this Tariff for the per minute rate after the block of
anytime minutes has been used.

¹ This Service is no longer available to new Customers or existing Customers at new locations
effective July 9, 2003.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.7 Rate Options (continued)

.i 250 Block of Time Platinum and 1000 Minutes Nights & Weekends¹

C

- .1 For a monthly recurring charge, the Customer receives a 250 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes and 1000 MOU (block) of night and weekend (off-peak) minutes. See Section 4.4.3 (U).9 of this Tariff for the per minute rate after the block of time has been used.
- .2 Calls occurring in the off-peak rate period are counted in the 1000 MOU night and weekend block until the night and weekend block is exhausted. Thereafter, these minutes are counted in the 250 anytime minute block until the 250 anytime minute block is exhausted.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.7 Rate Options (continued)

.j 400 Block of Time Platinum and 1000 Minutes Nights & Weekends¹

C

- .1 For a monthly recurring charge, the Customer receives a 400 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes and 1000 MOU (block) of night and weekend (off-peak) minutes. See Section 4.4.3 (U).10 of this Tariff for the per minute rate after the block of time has been used.
- .2 Calls occurring in the off-peak rate period are counted in the 1000 MOU night and weekend block until the night and weekend block is exhausted. Thereafter, these minutes are counted in the 400 anytime minute block until the 400 anytime minute block is exhausted.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.7 Rate Options (continued)

.k 250 Block of Time Platinum and 3000 Minutes Nights & Weekends¹

C

- .1 For a monthly recurring charge, the Customer receives a 250 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes and 3000 MOU (block) of night and weekend (off-peak) minutes. See Section 4.4.3 (U).11 of this Tariff for the per minute rate after the block of time has been used.
- .2 Calls occurring in the off-peak rate period are counted in the 3000 MOU night and weekend block until the night and weekend block is exhausted. Thereafter, these minutes are counted in the 250 anytime minute block until the 250 anytime minute block is exhausted.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.7 Rate Options (continued)

.1 400 Block of Time Platinum and 3000 Minutes Nights & Weekends¹

C

.1 For a monthly recurring charge, the Customer receives a 400 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes and 3000 MOU (block) of night and weekend (off-peak) minutes. See Section 4.4.3 (U).12 of this Tariff for the per minute rate after the block of time has been used.

.2 Calls occurring in the off-peak rate period are counted in the 3000 MOU night and weekend block until the night and weekend block is exhausted. Thereafter, these minutes are counted in the 400 anytime minute block until the 400 anytime minute block is exhausted.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.7 Rate Options (continued)

- .m 400 Block of Time Platinum and Unlimited Nights & Weekends¹

C

For a monthly recurring charge, the Customer receives a 400 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes and an unlimited block of night and weekend (off-peak) minutes. See Section 4.4.3 (U).13 of this Tariff for the per minute rate after the block of anytime minutes has been used.

- .n 250 Block of Time Platinum and Unlimited Nights & Weekends¹

C

For a monthly recurring charge, the Customer receives a 250 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes and an unlimited block of night and weekend (off-peak) minutes. See Section 4.4.3 (U).14 of this Tariff for the per minute rate after the block of anytime minutes has been used.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.7 Rate Options

.o Intrastate Flat Rate 250 Plan¹ C

The Intrastate Flat Rate 250 Plan an outbound only, Flat Rate, intrastate Service available to Customers subscribing to 250 Block of Time Platinum interstate service. See Section 4.4.3 (U).15 of this Tariff for the applicable per minute rate.

.p Intrastate Flat Rate 400 Plan¹ C

The Intrastate Flat Rate 400 Plan an outbound only, Flat Rate, intrastate Service available to Customers subscribing to 400 Block of Time Platinum interstate service. See Section 4.4.3 (U).16 of this Tariff for the applicable per minute rate.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003. N
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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.7 Rate Options

.q 1000 Block of Time Nights and Weekends¹ C

For a monthly recurring charge, the Customer receives a 1000 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed night and weekend (off-peak) minutes. See Section 4.4.3 (U).17 of this Tariff for the per minute rate after the block of time has been used.

.r 3000 Block of Time Nights and Weekends¹ C

For a monthly recurring charge, the Customer receives a 3000 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed night and weekend (off-peak) minutes. See Section 4.4.3 (U).18 of this Tariff for the per minute rate after the block of time has been used.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003. N
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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(U) Platinum Plans (continued)

.7 Rate Options (continued)

.s Unlimited Nights and Weekends¹

C

For a monthly recurring charge, the Customer receives an unlimited block of night and weekend (off-peak) minutes. See Section 4.4.3 (U).19 of this Tariff for the per minute rate after the block of anytime minutes has been used.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 5, 2003.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued) (V) ValueSaver

- .1 ValueSaver is an outbound only Service designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line. ValueSaver is available to new and existing Residential Customers that:
 - .a use Switched Access to reach the long distance network;
 - .b subscribe to and maintain the following products, services or features provided by an Affiliated LEC or Affiliated CLEC: CallerID, Call Waiting, and 3 Way Calling or subscribe to and maintain the following features provided by an Affiliated LEC or Affiliated CLEC: CallerID and any two custom calling service features from Group A Large Package or Group B Large Package;
 - .c subscribe to and maintain an access lines service of an Affiliated LEC or Affiliated CLEC;
 - .d request to be provisioned under this optional pricing plan;
 - .e demonstrate to the satisfaction of the Company at the time of subscribing to the plan that the Residential Customer also subscribes to the products, services, and/or features described in Section 3.4.3 (V).1 .b and .c of this Tariff;
 - .f provide the Company the same billing name and address for all services required to subscribe to ValueSaver; and
 - .g limit the use of Service to that which is of a standard, domestic, residential nature.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(V) ValueSaver (continued)

.2 Reserved for future use.

.3 Customers who cancel or discontinue the Company's Service or any of the qualifying products, services or features as described in Section 3.4.3 (U).1 .b and .c of this Tariff or whose Service is refused, cancelled or discontinued by an Affiliated LEC or Affiliated CLEC shall forfeit eligibility for rates under this Service. Customers continuing to presubscribe to the Company will be moved to FallBack and the rates described in Section 4.4.3 (AG) will apply, unless the Customer selects an alternative optional calling plan. C

If the Customer is moved to FallBack, the rates and charges in Section 4.4.3 (AG) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (V) of this Tariff. C

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(V) ValueSaver (continued)

- .4 If the Customer uses this Service for non-standard residential or non residential purposes, including but not limited to commercial or broadcast facsimile, resale, telemarketing, permanent and semi-permanent internet connections and autodialing, the Company may immediately suspend, restrict or cancel the Customer's Service without advance notice. As a result of non-standard or nonresidential use of Service, the Company may move the Customer to FallBack and the rates described in Section 4.4.3 (AG) of this Tariff will apply. C
- .5 Charges are usage sensitive and vary by day-of-week and time-of-day. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Peak and off peak rates apply. The peak rate period is 8:00 a.m. to but not including 5:00 p.m., Monday through Friday. The off-peak rate period is all other times. The off-peak rates apply on the following holidays: New Year's Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(W) 250 Block of Time¹ and 400 Block of Time¹

C

.1 250 Block of Time and 400 Block of Time are outbound only Service designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with these Services. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line. These Services are available to new and existing Residential Customers that:

- .a use Switched Access to reach the long distance network;
- .b subscribe to and maintain the following products, services or features provided by an Affiliated LEC or Affiliated CLEC:
(1) a minimum of two product, service or feature from Group A Large Package and/or Group B Large Package as defined in Section 1 of this Tariff and/or (2) Caller ID Name and Number;
- .c subscribe to and maintain an access line service of an Affiliated LEC or Affiliated CLEC;

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(W) 250 Block of Time¹ and 400 Block of Time¹ (continued)

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.1 (continued)

- .d request to be provisioned under this Service;
- .e demonstrate to the satisfaction of the Company at the time of subscribing to the plan that the Residential Customer also subscribes to the products, services, and/or features described in Section 3.4.3 (W).1 .b and .c of this Tariff;
- .f provide the Company the same billing name and address for all services required to subscribe to 250 Block of Time and 400 Block of Time; and
- .g limit the use of Service to that which is of a standard, domestic, residential nature.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(W) 250 Block of Time¹ and 400 Block of Time¹ (continued)

- .2 If the Customer fails to maintain (1) a minimum of two additional features associated with the Group A Large Package and/or Group B Large Package or (2) fails to maintain an access line service of an Affiliated LEC or Affiliated CLEC, the Customer will no longer qualify for 250 Block of Time or 400 Block of Time and will be moved to FallBack unless the Customer selects an alternative Service. C

If the Customer is moved to FallBack, the rates and charges in Section 4.4.3 (AG) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (W) of this Tariff. C

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(W) 250 Block of Time¹ and 400 Block of Time¹ (continued)

C

.3 Rate Options

The Customer may choose from the following rate options:

.a Intrastate Flat Rate 250¹

C

The Intrastate Flat Rate 250 Gold Plan an outbound only, Flat Rate, intrastate Service available to Customers subscribing to 250 Block of Time Gold interstate service. See Section 4.4.3 (W).1 of this Tariff for the applicable per minute rate.

.b Intrastate Flat Rate 400¹

C

The Intrastate Flat Rate 400 Gold Plan an outbound only, Flat Rate, intrastate Service available to Customers subscribing to 400 Block of Time Gold interstate service. See Section 4.4.3 (W).2 of this Tariff for the applicable per minute rate.

¹ This Service is no longer available to new Customers or existing Customers at new locations effective July 9, 2003.

N

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(X) Connections Services

- .1 Connections Services are outbound only Services designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with these Services. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line. Connections Services are available to new and existing Residential Customers that:
 - .a use Switched Access to reach the long distance network;
 - .b subscribe to and maintain the required services, products, and/or features described in Section 3.4.3 (X).4 of this Tariff for the rate option selected by the Customer;
 - .c subscribe to and maintain Connections Service for the provision of (1) intrastate InterLATA Service and interstate service or (2) intrastate IntraLATA Service, intrastate InterLATA Service, and interstate service (this Service is not available for intrastate Service on a stand-alone basis);

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(X) Connections Services (continued)

- .2 Customers who cancel or discontinue the Company's Service or any of the required products, services or features as described in Section 3.4.3 (X).4 of this Tariff whose Service is refused, cancelled or discontinued by an SBC Affiliate shall forfeit eligibility for rates under this Service. Customers continuing to presubscribe to the Company will be moved to Long Distance III, aka JustCallSM C
Standard as described in Sections 3.4.2 and 4.4.2 of this Tariff, unless C
the Customer selects an alternative Service.

If the Customer subscribes to IntraLATA and InterLATA intrastate Service and discontinues InterLATA Service, the Customer will no longer qualify for Connections Services. Customers continuing to presubscribe to the Company will be moved to Long Distance III, aka C
JustCallSM Standard and the rates described in Section 4.4.2 of this |
Tariff will apply, in lieu of the rates and charges in Section 4.4.3 (X) |
of this Tariff unless the Customer selects an alternative Service. |
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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(X) Connections Services (continued)

- .3 If the Customer uses this Service for non-standard residential or non residential purposes, including but not limited to commercial or broadcast facsimile, resale, telemarketing, internet connections and autodialing, the Company may immediately suspend, restrict or cancel the Customer's Service. As a result of non-standard or nonresidential use of Service, the Company may move the Customer to Long Distance III, aka JustCallSM Standard and the rates described in Section 4.4.2 of this Tariff will apply. If the Customer is moved off this Service because of the previously described reasons, the Customer may be ineligible to resubscribe to this Service. C C

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(X) Connections Services (continued)

.4 Rate Options

The Customer may choose from the following rate options:

.a National Connections

For a monthly recurring charge, the Customer receives unlimited intrastate and interstate one plus (1+) Direct-Dialed minutes of use. Intrastate National Connections is provided in conjunction with interstate National Connections and is available only to Customers who subscribe to the interstate service provided in the Company's Voice Product Reference and Pricing Guide which may be found at www.sbc.com. Intrastate National Connections is not available on a stand-alone basis.

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SECTION 3 - DESCRIPTION OF SERVICES

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(X) Connections Services (continued)

.4 Rate Options

The Customer may choose from the following rate options:

.b Reserved for future use

.c National Connections Plus

For a monthly recurring charge, the Customer receives unlimited intrastate and interstate one plus (1+) Direct-Dialed minutes of use. Intrastate National Connections is provided in conjunction with interstate National Connections and is available only to Customers who subscribe to the interstate service provided in the Company's Voice Product Reference and Pricing Guide which may be found at www.sbc.com. Intrastate National Connections is not available on a stand-alone basis.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(X) Connections Services (continued)

.4 Rate Options

.d National Connections II

For a monthly recurring charge, the Customer receives unlimited intrastate and interstate one plus (1+) Direct-Dialed minutes of use. Intrastate National Connections II is provided in conjunction with interstate National Connections II and is available only to Customers who subscribe to the interstate service provided in the Company's Voice Product Reference and Pricing Guide which may be found at www.sbc.com. Intrastate National Connections II is not available on a stand-alone basis.

.e National Connections Preferred

T

For a monthly recurring charge, the Customer receives unlimited intrastate and interstate one plus (1+) Direct-Dialed minutes of use. Intrastate National Connections Preferred is provided in conjunction with interstate National Connections Preferred and is available only to Customers who subscribe to the interstate service provided in the Company's Voice Product Reference and Pricing Guide which may be found at www.sbc.com. Intrastate National Connections Preferred is not available on a stand-alone basis.

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SECTION 3 - DESCRIPTION OF SERVICES

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|-------|--|---|
| 3.4 | Outbound Services-Switched Access (continued) | N |
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| 3.4.3 | Consumer Outbound Services (continued) | |
| | | |
| (X) | Connections Services (continued) | |
| | | |
| .4 | Rate Options | |
| | | |
| .f | National Connections Select | |
| | | |
| | For a monthly recurring charge, the Customer receives | |
| | unlimited intrastate and interstate one plus (1+) Direct-Dialed | |
| | minutes of use. National Connections Select is provided in | |
| | conjunction with interstate National Connections Select and is | |
| | available only to Customers who subscribe online and | |
| | subscribe to the interstate service provided in the Company's | |
| | Voice Product Reference and Pricing Guide which may be | |
| | found at www.sbc.com . National Connections Select is not | |
| | available on a stand-alone basis. | N |

SECTION 3 - DESCRIPTION OF SERVICES

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|-------|---|---|
| 3.4 | Outbound Services-Switched Access (continued) | N |
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| 3.4.3 | Consumer Outbound Services (continued) | |
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| (Y) | Reserved for future use | N |

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

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3.4.3 Consumer Outbound Services (continued)

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(Y) Reserved for future use

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(Y) Value Plus¹

C

- .1 Value Plus optional calling plans are outbound only optional calling plans designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with these optional calling plans. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Flat Rate options available. See Section 3.4.3 (Y).4 for available Flat Rate options.

¹ This Service is not longer available to new Customers or to existing Customers at new locations effective August 1, 2004.

N

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(Y) Value Plus¹ (continued)

C

.2 Unless otherwise specified in the description of the rate option described in Section 3.4.3 (Y).4 or Section 3.4.3 (Y).5 of this Tariff, Value Plus optional calling plans are available to new and existing Residential Customers that:

- .a use Switched Access to reach the long distance network;
- .b subscribe to an access line service of an SBC Affiliate;
- .c subscribe to the Company for the provision of interstate and intrastate InterLATA Service or subscribe to the Company for the provision of interstate, intrastate InterLATA, and intrastate IntraLATA Service;
- .d request to be provisioned under this optional calling plan;

¹ This Service is not longer available to new Customers or to existing Customers at new locations effective August 1, 2004.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(Y) Value Plus¹ (continued)

C

- .3 If the Customer uses a Value Plus optional calling plan for non-standard residential or non residential purposes, including but not limited to commercial or broadcast facsimile, resale, telemarketing, permanent and semi-permanent internet connections and autodialing, the Company may immediately suspend, restrict or cancel the Customer's Service. As a result of non-standard or nonresidential use of any Value Plus optional calling plan, the Company may move the Customer to FallBack and the rates described in Section 4.4.3 (AG) of this Tariff will apply.

¹ This Service is not longer available to new Customers or to existing Customers at new locations effective August 1, 2004.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(Y) Value Plus¹ (continued)

C

.4 Flat Rate Options

.a Value Plus Flat Rate

In addition to the requirements in Section 3.4.3 (Y).2 of this Tariff, Customers or Applicants subscribing to Value Plus Flat Rate must have (a) previously subscribed to local dial tone service from an SBC Affiliate and have cancelled that service or (b) previously subscribed to long distance Service from the Company and have cancelled that Service.

Customers subscribing to Value Plus Flat Rate are billed a Flat Rate per minute as shown in Section 4.4.3 (Y).1.a of this Tariff.

¹ This Service is not longer available to new Customers or to existing Customers at new locations effective August 1, 2004.

N

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(Y) Value Plus¹ (continued)

C

.4 Flat Rate Options

.b Value Plus 60

In addition to the requirements in Section 3.4.3 (Y).2 of this Tariff, Customers or Applicants subscribing to Value Plus 60 must have (a) previously subscribed to local dial tone service from an SBC Affiliate and have cancelled that service or (b) previously subscribed to long distance Service from the Company and have cancelled that Service. Customers subscribing to Value Plus 60 are billed a Flat Rate per minute as shown in Section 4.4.3 (Y).1.b of this Tariff.

¹ This Service is not longer available to new Customers or to existing Customers at new locations effective August 1, 2004.

N

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(Y) Value Plus¹ (continued)

C

.4 Flat Rate Options (continued)

.c Value Plus 200

In addition to the requirements in Section 3.4.3 (Y).2 of this Tariff, Customers or Applicants subscribing to Value Plus 200 must (a) have previously subscribed to local dial tone service from an SBC Affiliate and have cancelled that service or (b) have previously subscribed to long distance Service from the Company and have cancelled that Service or (c) currently subscribe to an additional line service from an SBC Affiliate and advise they wish to cancel that additional line service. Customers subscribing to Value Plus 200 are billed a Flat Rate per minute as shown in Section 4.4.3 (Y).1.c of this Tariff.

¹ This Service is not longer available to new Customers or to existing Customers at new locations effective August 1, 2004.

N

N

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(Y) Value Plus¹ (continued)

C

.4 Flat Rate Options (continued)

.d Value Plus 500

In addition to the requirements in Section 3.4.3 (Y).2 of this Tariff, Customers or Applicants subscribing to Value Plus 500 must (a) have previously subscribed to local dial tone service from an SBC Affiliate and have cancelled that service or (b) have previously subscribed to long distance Service from the Company and have cancelled that Service or (c) currently subscribe to an additional line service from an SBC Affiliate and advise they wish to cancel that additional line service. Customers subscribing to Value Plus 500 are billed a Flat Rate per minute as shown in Section 4.4.3 (Y).1.d of this Tariff.

¹ This Service is not longer available to new Customers or to existing Customers at new locations effective August 1, 2004.

N

N

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

N

3.4.3 Consumer Outbound Services (continued)

(Z) Block of Time II

- .1 Block of Time II plans are outbound only long distance optional calling plans available to Residential Customers that (1) use Switched Access to reach the long distance network and (2) subscribe to the Company for the provision of interstate long distance service. Customers or End Users can access the Service by dialing 1 + the area code + the called telephone number. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.
- .2 The optional pricing plans are established at the BTN level. The Customer may only subscribe to one block of time per BTN. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

N

3.4.3 Consumer Outbound Services (continued)

(Z) Block of Time II (continued)

- .3 For a specified monthly recurring charge, the Customer receives a specific amount (block) of time for placing one plus (1+) Direct-Dialed intrastate and/or interstate outbound calls that originate from a line presubscribed to the Company. All usage in excess of the selected block of time will be billed at a fixed rate per minute. Any minutes not used in a billing cycle will not be carried over to the next billing cycle. No credits will be given for any unused minutes.
- .4 The block of time selected at the time the Customer's order is processed will remain in effect until cancelled or changed by the Customer. Changes to a block of time plan will be effective on the day the Customer's change order is processed. If an existing Customer initially subscribes to Block of Time II in the middle of its billing cycle, the change will be effective on the first day after the Customer's change order is processed.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(Z) Block of Time II (continued)

.5 Rate Options

.a 60 Block of Time II

For the monthly recurring charge specified in Section 4.4.3 (Z).1 of this Tariff, the Customer receives a 60 minute block of time for placing one plus (1+) Direct-Dialed intrastate and/or interstate outbound calls that originate from a line presubscribed to the Company. See Section 4.4.3 (Z).1 of this Tariff for the per minute rate after the block of time has been used.

.b 200 Block of Time II

For the monthly recurring charge specified in Section 4.4.3 (Z).2 of this Tariff, the Customer receives a 200 minute block of time for placing one plus (1+) Direct-Dialed intrastate and/or interstate outbound calls that originate from a line presubscribed to the Company. See Section 4.4.3 (Z).2 of this Tariff for the per minute rate after the block of time has been used.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(Z) Block of Time II (continued)

.5 Rate Options (continued)

- | | | |
|----|--|------------------|
| .c | The Intrastate Block of Time II is an outbound only, Flat Rate, intrastate Service available to Customers subscribing to 500 Block of Time II interstate service. See Section 4.4.3 (Z).3 of this Tariff for the applicable per minute rate. | C N N |
|----|--|------------------|

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SECTION 3 - DESCRIPTION OF SERVICES

- | | | |
|-------|---|---|
| 3.4 | Outbound Services-Switched Access (continued) | N |
| | | |
| 3.4.3 | Consumer Outbound Services (continued) | |
| | | |
| | (AA) Reserved for future use | N |

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AB) Just Call 3 cents¹

C

- .1 Just Call 3 cents is an outbound only Service established at the BTN level. If a Customer selects a different price plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation. Multiple BTN Aggregation is not available with this Service.
- .2 Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line.
- .3 All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.
- .4 Just Call 3 cents is available to new and existing Residential Customers that use Switched Access to reach the long distance network and subscribe to and maintain Just Call 3 cents for the provision of (1) intrastate InterLATA Service and interstate service or (2) intrastate IntraLATA Service, intrastate InterLATA Service, and interstate service. Just Call 3 cents is provided in conjunction with interstate Just Call 3 cents and is available only to Customers who subscribe to the interstate service provided in the Company's Voice Product Reference and Pricing Guide which may be found at www.sbc.com. Intrastate Just Call 3 cents is not available on a stand-alone basis.

¹ This Service is no longer available to new Customers effective April 12, 2004.

N

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AB) Just Call 3 cents¹ (continued) C

.5 Customers who cancel Service or whose interstate/intrastate Service is refused, cancelled or discontinued by the Company shall forfeit eligibility for rates under this Service. Customers who fail to maintain the eligibility requirements for interstate service shall forfeit eligibility for rates under this Service. Unless the Customer selects an alternative Service, Customers continuing to presubscribe to the Company will be moved to FallBack and the rates described in Section 4.4.3 (AG) will apply. C
C

If the Customer subscribes to IntraLATA and InterLATA intrastate Service and discontinues InterLATA Service, the Customer will no longer qualify for Just Call 3 cents. Customers continuing to presubscribe to the Company will be moved to FallBack and the rates described in Section 4.4.3 (AG) will apply unless the Customer selects an alternative Service. C
C

If the Customer is moved to FallBack, the rates and charges in Section 4.4.3 (AG) of the Tariff will apply in lieu of the rates and charges in Section 4.4.3 (AB) of this Tariff. C
C

¹ This Service is no longer available to new Customers effective April 12, 2004. N

SECTION 3 - DESCRIPTION OF SERVICES

| | | |
|-------|---|---|
| 3.4 | Outbound Services-Switched Access (continued) | N |
| | | |
| 3.4.3 | Consumer Outbound Services (continued) | |
| | | |
| | (AC) Reserved for future use | N |

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

N

3.4.3 Consumer Outbound Services (continued)

(AC) Simply TalkSM 5 Cents

- .1 Simply TalkSM 5 Cents is an outbound only, Flat Rate, long distance optional pricing plan for calls that both originate and terminate within the State.
- .2 This optional calling plan is available to new and existing Residential Customers and Residential Customers that previously subscribed to one of the Company's long distance Service offerings and cancelled Service that (1) use Switched Access to reach the long distance network; (2) subscribe to this optional calling plan for the provision of interstate and intrastate InterLATA calling or the provision of interstate, intrastate InterLATA, and intrastate IntraLATA calling; and (3) request to be provisioned under this optional pricing plan. This optional calling plan is not available on a stand-alone basis for the provision of intrastate IntraLATA calling.
- .3 This optional pricing plan is established at the BTN level. If a Customer selects a different optional calling plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.
- .4 All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.

N

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AD) JustCallSM Unlimited Weekends¹

C

- .1 JustCallSM Unlimited Weekends is an outbound only long distance optional pricing plan for calls that both originate and terminate within the State.
- .2 This optional calling plan is available to new residential Applicants, existing Residential Customers, and Residential Customers that previously subscribed to one of the Company's long distance Service offerings and cancelled Service that:
 - (1) use Switched Access to reach the long distance network;
 - (2) subscribe to this optional calling plan for the provision of (a) interstate and intrastate InterLATA calling or (b) interstate, intrastate InterLATA, and intrastate IntraLATA calling;
 - (3) demonstrate to the satisfaction of the Company at the time of subscribing to this optional calling plan that the Applicant or Customer also subscribes to an access line service of an Affiliated LEC or Affiliated CLEC;
 - (4) maintain an access lines service of an Affiliated LEC or Affiliated CLEC;
 - (5) provide the Company the same billing name and address for all services required to subscribe to this optional calling plan;

¹ This Service is not longer available to new Customers or to existing Customers at new locations effective August 1, 2004.

N
N

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AD) JustCallSM Unlimited Weekends¹

C

.2 (continued)

- (6) limit the use of Service to that which is of a standard, domestic, residential nature;
- (7) bill the access line service to the same BTN as this optional calling plan; and
- (8) request to be provisioned under this optional pricing plan.

.3 This optional pricing plan is established at the BTN level. If a Customer selects a different optional calling plan for specific WTN(s), the Customer is required to establish a separate BTN for each variation.

.4 For a MRC, Customers subscribing to this optional calling plan receive an unlimited block of weekend MOU (off-peak rate period). The off-peak rate period is from 12:00 a.m. Saturday to but not including 12:00 a.m. on Monday. The peak rate period applies all other times, and calls are billed a Flat Rate per minute. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.

¹ This Service is not longer available to new Customers or to existing Customers at new locations effective August 1, 2004.

N
N

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AD) JustCallSM Unlimited Weekends¹

C

.5 Customers who cancel or discontinue the Company's Service or the access line of an Affiliated LEC or Affiliated CLEC or whose Service is refused, cancelled or discontinued by the Company or the Affiliated LEC or Affiliated CLEC shall forfeit eligibility for rates under this optional calling plan. Customers continuing to presubscribe to the Company will be moved to FallBack unless the Customer selects an alternative optional calling plan for which the Customer is eligible.

.6 If the Customer uses this Service for non-standard residential or non residential purposes, including but not limited to commercial or broadcast facsimile, resale, telemarketing, internet connections, and autodialing; the Company may immediately suspend, restrict or cancel the Customer's Service. As a result of non-standard or nonresidential use of Service, the Company may move the Customer to FallBack plan unless the Customer selects an alternative optional calling plan for which the Customer is eligible. If the Customer is moved to FallBack, the rates and charges in Section 4.4.3 (AG) of the Tariff apply. If the Customer is moved off this optional calling plan because of the previously described reason, the Customer may be ineligible to resubscribe to this optional calling plan.

¹ This Service is not longer available to new Customers or to existing Customers at new locations effective August 1, 2004.

N
N

SECTION 3 - DESCRIPTION OF SERVICES

| | | |
|-------|--|---|
| 3.4 | Outbound Services-Switched Access (continued) | N |
| | | |
| 3.4.3 | Consumer Outbound Services (continued) | |
| | | |
| | (AE) JustCall sm | |
| | | |
| .1 | JustCall sm optional calling plans are outbound only plans designed for Residential Customers with a single BTN. Multiple BTN Aggregation is not available with these optional calling plans. Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line. All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute. Flat Rate options and block of time rate options are available. See Section 3.4.3 (AE).5 for JustCall sm Standard options, Section 3.4.3 (AE).6 for JustCall sm Standard Block of Time options, Section 3.4.3 (AE).7 for JustCall sm Standard II options, Section 3.4.3 (AE).8 for JustCall sm Standard II Block of Time options, Sections 3.4.3 (AE).9 for JustCall sm Preferred options, Section 3.4.3 (AE).10 for JustCall sm Preferred Block of time options, Sections 3.4.3 (AE).11 for JustCall sm options, and Section 3.4.3 (AE).12 for JustCall sm Block of time options. | N |

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SECTION 3 - DESCRIPTION OF SERVICES

- | | | |
|-------|---|---|
| 3.4 | Outbound Services-Switched Access (continued) | N |
| | | |
| 3.4.3 | Consumer Outbound Services (continued) | |
| | | |
| | (AE) JustCall sm (continued) | |
| | | |
| .2 | JustCall sm optional calling plans are provided in conjunction with interstate JustCall sm optional calling plans and are available only to Customers who subscribe to the interstate service provided in the Company's Voice Product Reference and Pricing Guide which may be found at www.sbc.com . Intrastate JustCall sm optional calling plans are not available on a stand-alone basis. | |
| | | |
| .3 | Unless otherwise specified in the description of the rate options described in Section 3.4.3 (AE).5, Section 3.4.3 (AE).6, Section 3.4.3 (AE).7, Section 3.4.3 (AE).8, Sections 3.4.3 (AE).9, Section 3.4.3 (AE).10, Section 3.4.3 (AE).11, and Section 3.4.3 (AE).12 of this Tariff, JustCall sm optional calling plans are available to new and existing Residential Customers that: | |
| | | |
| .a | use Switched Access to reach the long distance network; | |
| | | |
| .b | subscribe to an access line service of an SBC Affiliate; | |
| | | |
| .c | subscribe to the Company for the provision of interstate and intrastate InterLATA Service or subscribe to the Company for the provision of interstate, intrastate InterLATA, and intrastate IntraLATA Service; | |
| | | N |

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SECTION 3 - DESCRIPTION OF SERVICES

| | | |
|-------|--|---|
| 3.4 | Outbound Services-Switched Access (continued) | N |
| | | |
| 3.4.3 | Consumer Outbound Services (continued) | |
| | | |
| | (AE) JustCall sm (continued) | |
| | | |
| | .3 (continued) | |
| | | |
| | .d provides the Company the same billing name and address for all services required to subscribe to one of the JustCall sm optional calling plans, as described in this Tariff in Section 3.4.3 (AE); | |
| | | |
| | .e limit the use of Service to that which is of a standard, domestic, residential nature; | |
| | | |
| | .f bill the products, services, and/or features as required in these JustCall sm optional calling plans, as described in this Tariff in Section 3.4.3 (AE), to the same BTN as the Customer's long distance Service subscribed to this Service; and | |
| | | |
| | .g request to be provisioned under this optional calling plan. | |
| | | N |

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AE) JustCallsm (continued)

- .4 Customers who cancel or discontinue the Company's Service or any of the qualifying services, and/or features as required in these JustCallsm optional calling plans, as described in this Tariff in Section 3.4.3 (AE), shall forfeit eligibility for rates under this Service. The rates described in Section 4.4.3 (AE) will apply. Customers who fail to maintain the minimum feature/service requirements for their JustCallsm optional calling plan and does not select an alternative optional calling plan, the Customer will be moved to the FallBack plan and the FallBack rates as described in Section 4.4.3 (AG) will apply. C
C

If the Customer uses a JustCallsm optional calling plan for non-standard residential or non residential purposes, including but not limited to commercial or broadcast facsimile, resale, telemarketing, permanent and semi-permanent internet connections and autodialing, the Company may immediately suspend, restrict or cancel the Customer's Service. As a result of non-standard or nonresidential use of any JustCallsm optional calling plan, the Company may move the Customer to FallBack and the rates described in Section 4.4.3 (AG) of this Tariff will apply. C
C

SECTION 3 - DESCRIPTION OF SERVICES

| | | |
|-------|--|---|
| 3.4 | Outbound Services-Switched Access (continued) | N |
| 3.4.3 | Consumer Outbound Services (continued) | |
| (AE) | JustCall sm | |
| .5 | JustCall sm Standard Options | |
| .a | JustCall sm 5 Cents Standard | |
| | See section 4.4.3(AE).5.a of this Tariff for rates and charges. | |
| .b | JustCall sm 9 Cents Standard | |
| | See section 4.4.3(AE).5.b of this Tariff for rates and charges. | |
| .6 | JustCall sm Standard Block of Time Options | |
| .a | JustCall sm 60 Standard | |
| | For a monthly recurring charge, the Customer receives a 60 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes. See Section 4.4.3(AE).6.a of this Tariff for the MRC and per minute rate after the block of time has been used. | |
| | | N |

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SECTION 3 - DESCRIPTION OF SERVICES

| | | |
|-------|---|---|
| 3.4 | Outbound Services-Switched Access (continued) | N |
| | | |
| 3.4.3 | Consumer Outbound Services (continued) | |
| | | |
| | (AE) JustCall sm | |
| | | |
| .6 | JustCall sm Standard Block of Time Options (continued) | |
| | | |
| .b | JustCall sm 200 Standard | |
| | | |
| | For a monthly recurring charge, the Customer receives a 200 | |
| | MOU (block) of intrastate and/or interstate one plus (1+) | |
| | Direct-Dialed calling any time minutes. See Section 4.4.3 | |
| | (AE).6.b of this Tariff for the MRC and per minute rate after | |
| | the block of time has been used. | |
| | | |
| .c | JustCall sm 400 Standard | |
| | | |
| | For a monthly recurring charge, the Customer receives a 400 | |
| | MOU (block) of intrastate and/or interstate one plus (1+) | |
| | Direct-Dialed calling any time minutes. See Section 4.4.3 | |
| | (AE).6.c of this Tariff for the MRC and per minute rate after | |
| | the block of time has been used. | N |

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SECTION 3 - DESCRIPTION OF SERVICES

| | | |
|-------|--|---|
| 3.4 | Outbound Services-Switched Access (continued) | N |
| 3.4.3 | Consumer Outbound Services (continued) | |
| (AE) | JustCall sm | |
| .7 | JustCall sm Standard II Options | |
| .a | JustCall sm Standard II | |
| | See section 4.4.3 (AE).7.a of this Tariff for rates and charges. | |
| .8 | JustCall sm Standard II Block of Time Options | |
| .a | JustCall sm 60 Standard II | |
| | For a monthly recurring charge, the Customer receives a 60 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes. See Section 4.4.3 (AE).8.a of this Tariff for the MRC and per minute rate after the block of time has been used. | |
| .b | JustCall sm 200 Standard II | |
| | For a monthly recurring charge, the Customer receives a 200 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes. See Section 4.4.3 (AE).8.b of this Tariff for the MRC and per minute rate after the block of time has been used. | |
| | | N |

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SECTION 3 - DESCRIPTION OF SERVICES

| | | |
|-------|--|---|
| 3.4 | Outbound Services-Switched Access (continued) | N |
| | | |
| 3.4.3 | Consumer Outbound Services (continued) | |
| | | |
| | (AE) JustCall sm | |
| | | |
| .8 | JustCall sm Standard II Block of Time Options (continued) | |
| | | |
| .c | JustCall sm 400 Standard II | |
| | | |
| | For a monthly recurring charge, the Customer receives a 400 | |
| | MOU (block) of intrastate and/or interstate one plus (1+) | |
| | Direct-Dialed calling any time minutes. See Section 4.4.3 | |
| | (AE).8.c of this Tariff for the MRC and per minute rate after | |
| | the block of time has been used. | N |

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AE) JustCallsm

.9 JustCallsm Preferred Options

.a JustCallsm 3 Cents Preferred

In addition to the requirements in Section 3.4.3 (AE).2 and 3.4.3 (AE).3 of this Tariff, Customers or Applicants subscribing to JustCallsm 3 Cents Preferred must (a) have previously subscribed to local dial tone service from an SBC Affiliate and have cancelled that service, or (b) have previously subscribed to long distance Service from the Company and have cancelled that Service, or (c) be a current local telephone customer within the SBC Affiliate's local territory that is now moving its dial tone service from a competitor to the local SBC Affiliate. See section 4.4.3 (AE).9.a of this Tariff for rates and charges.

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.b JustCallsm 7 Cents Preferred

In addition to the requirements in Section 3.4.3 (AE).2 and 3.4.3 (AE).3 of this Tariff, Customers or Applicants subscribing to JustCallsm 7 Cents Preferred must (a) have previously subscribed to local dial tone service from an SBC Affiliate and have cancelled that service, or (b) have previously subscribed to long distance Service from the Company and have cancelled that Service, or (c) be a current local telephone customer within the SBC Affiliate's local territory that is now moving its dial tone service from a competitor to the local SBC Affiliate. See section 4.4.3 (AE).9.b of this Tariff for rates and charges.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

2 3.4.3 Consumer Outbound Services (continued)

(AE) JustCallsm

.10 JustCallsm Preferred Block of Time Options

.a JustCallsm 60 Preferred

- .i In addition to the requirements in Section 3.4.3 (AE).2 and 3.4.3 (AE).3 of this Tariff, Customers or Applicants subscribing to JustCallsm 60 Preferred must
 - (a) have previously subscribed to local dial tone T
service from an SBC Affiliate and have cancelled that
 - service, or (b) have previously subscribed to long T
distance Service from the Company and have
 - cancelled that Service, or (c) be a current local N
telephone customer within the SBC Affiliate's local |
territory that is now moving its dial tone service from a |
competitor to the local SBC Affiliate. N
- .ii For a monthly recurring charge, the Customer receives a 60 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes. See Section 4.4.3 (AE).10.a of this Tariff for the MRC and per minute rate after the block of time has been used.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AE) JustCallsm

.10 JustCallsm Block of Time Options (continued)

.b JustCallsm 200 Preferred

- .i In addition to the requirements in Section 3.4.3 (AE).2 and 3.4.3 (AE).3 of this Tariff, Customers or Applicants subscribing to JustCallsm 200 Preferred must (a) have previously subscribed to local dial tone service from an SBC Affiliate and have cancelled that service, or (b) have previously subscribed to long distance Service from the Company and have cancelled that Service, or (c) be a current local telephone customer within the SBC Affiliate's local territory that is now moving its dial tone service from a competitor to the local SBC Affiliate. T
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- .ii For a monthly recurring charge, the Customer receives a 200 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes. See Section 4.4.3 (AE).10.b of this Tariff for the MRC and per minute rate after the block of time has been used.

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AE) JustCallsm

.10 JustCallsm Block of Time Options (continued)

.c JustCallsm 400 Preferred

- .i In addition to the requirements in Section 3.4.3 (AE).2 and 3.4.3 (AE).3 of this Tariff, Customers or Applicants subscribing to JustCallsm 400 Preferred must (a) have previously subscribed to local dial tone service from an SBC Affiliate and have cancelled that service, or (b) have previously subscribed to long distance Service from the Company and have cancelled that Service, or (c) be a current local telephone customer within the SBC Affiliate's local territory that is now moving its dial tone service from a competitor to the local SBC Affiliate. T
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- .ii For a monthly recurring charge, the Customer receives a 400 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes. See Section 4.4.3 (AE).10.c of this Tariff for the MRC and per minute rate after the block of time has been used.

SECTION 3 - DESCRIPTION OF SERVICES

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|-------|--|---|
| 3.4 | Outbound Services-Switched Access (continued) | N |
| 3.4.3 | Consumer Outbound Services (continued) | |
| (AE) | JustCall sm | |
| .11 | JustCall sm Options | |
| .a | JustCall sm 5 Cents | |
| | In addition to the requirements in Section 3.4.3 (AE).2 and 3.4.3 (AE).3 of this Tariff, Customers or Applicants subscribing to JustCall sm 5 Cents must maintain products and/or services from an Affiliated LEC's or Affiliated CLEC's, including CallerID, and a minimum of any two custom calling service features from Group C Large Package as described in Section 1 of this Tariff. See section 4.4.3 (AE).11.a of this Tariff for rates and charges. | |
| .b | JustCall sm 7 Cents | |
| | In addition to the requirements in Section 3.4.3 (AE).2 and 3.4.3 (AE).3 of this Tariff, Customers or Applicants subscribing to JustCall sm 7 Cents must maintain products and/or services from an Affiliated LEC's or Affiliated CLEC's, including CallerID, and a minimum of any two custom calling service features from Group C Large Package as described in Section 1 of this Tariff. | N |

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SECTION 3 - DESCRIPTION OF SERVICES

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|-------|---|---|
| 3.4 | Outbound Services-Switched Access (continued) | N |
| | | |
| 3.4.3 | Consumer Outbound Services (continued) | |
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| | (AE) JustCall sm | |
| | | |
| .12 | JustCall sm Block of Time Options | |
| | | |
| .a | JustCall sm 60 | |
| | | |
| .i | In addition to the requirements in Section 3.4.3 (AE).2 and 3.4.3 (AE).3 of this Tariff, Customers or Applicants subscribing to JustCall sm 60 Block of Time must maintain products and/or services from an Affiliated LEC's or Affiliated CLEC's, including CallerID, and a minimum of any two custom calling service features from Group C Large Package as described in Section 1 of this Tariff. | |
| | | |
| .ii | For a monthly recurring charge, the Customer receives a 60 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes. See Section 4.4.3 (AE).12.a of this Tariff for the MRC and per minute rate after the block of time has been used. | |
| | | N |

SECTION 3 - DESCRIPTION OF SERVICES

| | | |
|-------|--|---|
| 3.4 | Outbound Services-Switched Access (continued) | N |
| | | |
| 3.4.3 | Consumer Outbound Services (continued) | |
| | | |
| | (AE) JustCall sm | |
| | | |
| .12 | JustCall sm Block of Time Options (continued) | |
| | | |
| .b | JustCall sm 200 | |
| | | |
| .i | In addition to the requirements in Section 3.4.3 (AE).2 and 3.4.3 (AE).3 of this Tariff, Customers or Applicants subscribing to JustCall sm 200 Block of Time must maintain products and/or services from an Affiliated LEC's or Affiliated CLEC's, including CallerID, and a minimum of any two custom calling service features from Group C Large Package as described in Section 1 of this Tariff. | |
| | | |
| .ii | For a monthly recurring charge, the Customer receives a 200 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes. See Section 4.4.3 (AE).12.b of this Tariff for the MRC and per minute rate after the block of time has been used. | |
| | | N |

SECTION 3 - DESCRIPTION OF SERVICES

| | | |
|-------|--|---|
| 3.4 | Outbound Services-Switched Access (continued) | N |
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| 3.4.3 | Consumer Outbound Services (continued) | |
| | | |
| | (AE) JustCall sm | |
| | | |
| .12 | JustCall sm Block of Time Options (continued) | |
| | | |
| .c | JustCall sm 400 | |
| | | |
| .i | In addition to the requirements in Section 3.4.3 (AE).2 and 3.4.3 (AE).3 of this Tariff, Customers or Applicants subscribing to JustCall sm 400 Block of Time must maintain products and/or services from an Affiliated LEC's or Affiliated CLEC's, including CallerID, and a minimum of any two custom calling service features from Group C Large Package as described in Section 1 of this Tariff. | |
| | | |
| .ii | For a monthly recurring charge, the Customer receives a 400 MOU (block) of intrastate and/or interstate one plus (1+) Direct-Dialed calling any time minutes. See Section 4.4.3 (AE).12.c of this Tariff for the MRC and per minute rate after the block of time has been used. | |
| | | N |

SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AF) Simply Talksm

- .1 Simply Talksm is an outbound only, Flat Rate, long distance optional pricing plan available to Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. Simply Talksm is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network and (2) request to be provisioned under this optional pricing plan. This optional calling plan is available for the provision of intrastate and interstate calling.
- .2 Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line.
- .3 All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

3.4.3 Consumer Outbound Services (continued)

(AG) FallBack

- .1 FallBack is an outbound only, Flat Rate, long distance optional pricing plan available to Residential Customers with a single BTN. Multiple BTN Aggregation is not available with this Service. This optional calling plan is available for the provision of (1) intrastate InterLATA, intrastate IntraLATA, and interstate calling; (2) intrastate InterLATA and interstate calling only; or (3) intrastate IntraLATA calling on a stand alone basis.
- .2 This optional calling plan is available to new and existing Residential Customers that (1) use Switched Access to reach the long distance network and (2) request to be provisioned under this optional pricing plan. FallBack is also available to Customers that initially subscribe to other optional calling plans of the Company, the Customer fails to maintain the requirements of that Service offering, and the description of that optional calling plan describes the terms and conditions under which the Customer will be moved to FallBack.
- .3 Customers or End Users can access the Company's long distance Service by dialing 1 + the area code + the called telephone number from their presubscribed telephone line.
- .4 All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.

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SECTION 3 - DESCRIPTION OF SERVICES

3.4 Outbound Services-Switched Access (continued)

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3.4.4 Business Outbound Services (continued)

(A) Business Default Plan for Hierarchical Billing - Switched (continued)

Business Default Plan for Hierarchical Billing is available to Business Customers that presubscribe to the Company for long distance Service and subscribe to a Hierarchical Billing account, as defined in Section 1 of this Tariff. If the Customer presubscribes to the Company for the provision of outbound long distance Service and requests a Hierarchical Billing account and does not select one of the Company's Business Optional Calling Plans, the Company will provision the Business Default Plan for Hierarchical Billing Service on the Customer's initial order for Service.

Charges are usage sensitive and vary by day-of-week and time-of-day. Calls are billed with a thirty (30) second initial period and six (6) second subsequent periods. Peak and off-peak rates apply. The peak rate period is 8:00 a.m. to but not including 5:00 p.m., Monday through Friday. The off-peak rate period is all other times. The off-peak rates apply on the following holidays: New Year's Day, Independence day, Labor day, Thanksgiving day, and Christmas day.

Calls billed under this Service offering will not qualify for promotional offerings.

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SECTION 3 - DESCRIPTION OF SERVICES

3.5 Outbound Services-Dedicated Access

3.5.1 Business Default Plan for Hierarchical Billing - Dedicated

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The Business Default Plan for Hierarchical Billing is a long distance Service available to Customers seven (7) days per week, twenty-four (24) hours per day, 365 days per year. With Business Default Plan for Hierarchical Billing calls are originated from other than a public or semipublic coin telephone. The desired telephone number is dialed, the call is completed without assistance of a live or automated operator, and the call is not billed to a number other than the originating number. This Service is available for Customers utilizing Dedicated Access to reach the long distance network.

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Business Default Plan for Hierarchical Billing is available to Business Customers that presubscribe to the Company for long distance Service and have a Hierarchical Billing account, as defined in Section 1 of this Tariff. If the Customer subscribes to the Company for the provision of outbound long distance Service and requests a Hierarchical Billing account and does not select one of the Company's Business Optional Calling Plans, the Company will provision the Business Default Plan for Hierarchical Billing Service on the Customer's initial order for Service.

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SECTION 3 - DESCRIPTION OF SERVICES

3.5 Outbound Services-Dedicated Access (continued)

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3.5.1 Business Default Plan for Hierarchical Billing - Dedicated (continued)

Calls are billed with a thirty (30) second initial period and six (6) second subsequent periods.

Calls billed under this Service offering will not qualify for promotional offerings.

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SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services

3.6.1 General

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|--|----------------------|
| (A) Toll Free Service is a reverse billed Service that allows the Customer to pay for incoming calls. It permits calls to be completed to the Customer's location without charge to the calling party. Business Customers may subscribe to TFS with or without the ability to receive intrastate IntraLATA Service from the Company. | T |
| (B) For Business Customers TFS includes: (1) a TFS Number that can be selected by the Customer or randomly generated by the SMS/800 database; (2) an Area of Service selected by the Customer; and (3) various optional features. For Residential Customer, TFS includes: (1) a TFS Number randomly generated by the SMS/800 database and (2) an Area of Service selected by the Customer. | T N N |
| (C) For Residential Customers, the Company will serve as the Customer's Resp Org. If the Business Customer does not advise the Company of its choice of a specific Resp Org, the Company will determine which Resp Org will be used. | N N/T |
| (D) For Business Customers, Toll Free calls may originate on any type of access and may terminate via DVA lines or Switched Access lines to the Customer's location. For Residential Customers, Toll Free calls may originate on any type of access and may terminate via Switched Access lines to the Customer's location | T N N |

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SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.2 Application of Charges

Rates and charges apply to all TFS Numbers associated with the Customer's BTN. For an existing Customer who subscribes to TFS in the middle of a billing cycle, monthly recurring charges are prorated based on the amount of time the plan is in effect prior to the first bill.

If a Business Customer subscribes to one of the Company TFS offerings and the Customer's CPE permits the TFS to be used to place outbound calls, the outbound calls are rated and billed as a TFS call.

3.6.3 Reserved for future use.

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d/b/a SBC Long Distance

Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.4 Rules and Regulations

(A) General

If any of the rules and regulations contained in Section 3.6 of this Tariff, conflict with the rules and regulations contained in Section 2 of this Tariff, the rules and regulations contained in Section 3.6 of the Tariff will apply in lieu of the rules and regulations contained in Section 2 of this Tariff.

(B) Limitations on Service

- .1 TFS is furnished upon the condition that the Customer contracts for adequate facilities to permit the use of this Service without injurious effect upon the Company or any service rendered by Third Party Vendors on behalf of the Company.
- .2 The availability of TFS Numbers from the Company is limited by the Company's ability to obtain TFS Numbers requested by the Customer from the national SMS database.
- .3 If the Company learns that an Applicant or Customer is attempting to sell, barter, trade, or otherwise transfer a TFS Number to another person, the Company may refuse to establish Service or may cancel Service without liability.

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Service Commission

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

Missouri Public

3.6.4 Rules and Regulations (continued)

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(C) Limitations on Liability

Service Commission

- .1 If a Customer's TFS Number is not used by callers other than for test calls to reach the Customer or Customer's designee within ninety (90) days of activation of the TFS Number or within any subsequent period of three full billing cycles, the Company may, upon written notice, release the TFS Number without liability. Test calling does not constitute use. C C
- .2 If a TFS Customer is found to be non-compliant in passing back appropriate answer supervision, the Company reserves the right to suspend Service temporarily and/or deny requests for additional Service without liability. The Company will give the Customer ten (10) calendar days' written notice via certified U.S. Mail of intent to suspend or deny Service due to such non-compliance.
- .3 The Company may terminate or refuse to furnish TFS to any Applicant or Customer, without incurring any liability, if the use of the Service would interfere with or impair any Service offered by the Company.

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SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.4 Rules and Regulations (continued)

(C) Limitations on Liability (continued)

.4 When the failures listed below are due solely to the negligence of the Company, the Company's liability, if any, will be limited to the lesser of (a) the actual monetary damages incurred and proved by the Customer as the direct result of such failure or failures or (b) the sum of \$1,000.00.

.a any claim arising out of any and all failings by the Company in connection with the provision of TFS to the Customer, including but not limited to:

.i TFS is not made available on the date committed to the Customer or cannot otherwise be made available after acceptance of the Customer's order; or

.ii TFS is provided with a number or numbers other than the one(s) committed by the Company to the Customer; or

.iii TFS offered to Business Customers is provided with a number or numbers that are not included in toll free Directory Assistance database or are included in an incorrect form.

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SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.4 Rules and Regulations (continued)

(D) Use of Service

- .1 Nothing herein, or in any other provision of this Tariff, or in any marketing materials issued by the Company shall give any person any ownership, interest, or proprietary right in any code or TFS Number issued by the Company to its Customers.

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SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.4 Rules and Regulations (continued)

(E) Obligations of the Customer

- .1 The Company reserves the right to require Business Customer(s) requesting TFS to supply the following information when requesting Service: an initial traffic forecast, identification of anticipated busy hour, identification of its geographical marketing target areas, and a schedule of marketing and promotional activities. A new traffic forecast may be required quarterly after Service is initiated. T
- .2 A Business Customer subscribing to TFS A will provide not less than ten (10) business days' notice prior to implementation of special advertising or other new promotions likely to stimulate usage. The Company reserves the right to request traffic data, which depending on the forecast, may delay Service due to the addition of facilities. T
- .3 With respect to any Resp Org service or SMS Resp Org changes the Company provides to the TFS Customer, the Customer will indemnify and hold the Company harmless against any third party claims arising out of the execution of changes requested by the Customer.

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SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.4 Rules and Regulations (continued)

(F) Reservation of Number(s) for Toll Free Service

.1 The Company will accept a request from a prospective Business Customer a particular TFS Number and will reserve such number on a first come, first serve basis. A TFS Number so requested, if found to be available, will be reserved for and furnished to the eligible Business Customer, providing the Business Customer: T

.a subscribes to Toll Free Service within forty-five (45) days of the reservation of said number; and

.b provides acceptable credit information; and

.c uses the Service within an additional ninety (90) day period.

If a Business Customer who has received a toll free number does not subscribe to and use the Service within the ninety (90) day period specified above, the Company reserves the right to make the number available for use by another Customer in accordance with the terms in this section. T

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d/b/a SBC Long Distance

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SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.4 Rules and Regulations (continued)

(F) Reservation of Number(s) for Toll Free Service (continued)

- .2 If a TFS Number is changed by the Company for conditions beyond its reasonable control, nothing in any provision of this Tariff or in any marketing materials issued by the Company or in any agreement between the Customer and the Company shall give any Customer, Applicant, assignee or transferees any ownership interest or proprietary right in any given TFS Number. An Applicant includes a prospective customer who has reserved a toll free telephone number hereunder.
- .3 A Customer who sells an ongoing operating business for which a TFS Number has been in use may transfer the right to continue to use the TFS Number(s) as long as (1) the Company is able to transfer such number under the Company's servicing agreement with vendors who provide a portion of the Service the Company offers to its Customer and (2) the transferee establishes credit pursuant to Section 2.7.2 of this Tariff.

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SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.4 Rules and Regulations (continued)

(G) Release By the Company of Customer's TFS Number(s) for Porting to Other Carriers

- .1 A Customer may request that the Company release its TFS Number(s) so that another long distance service provider may provide toll free service to a Customer. The Company will participate in porting toll-free numbers only if the account balance is zero and all undisputed charges incurred as a result of the toll-free number have been paid.
- .2 The Company reserves the right to withhold its authorization of such transfer of such Customer's TFS Number(s) until the Customer's indebtedness is resolved to the satisfaction of the terms and conditions of this Tariff and any agreement(s) between the Customer.

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1
d/b/a SBC Long Distance

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.4 Rules and Regulations (continued)

(G) Release By the Company of Customer's TFS Number(s) for Porting to Other Carriers (continued)

- .3 The failure of the Customer to fulfill the terms and conditions of any agreement with the Company or the attempt to process a change of long distance service provider for the Customer's TFS Number(s) prior to the completion of a contract's terms and conditions (and/or before all payments and indebtedness have been paid or satisfied) shall cause the ownership of the TFS Number(s) to revert from the Customer to the Company, whereupon such Customer shall no longer possess the right to transfer such TFS Number(s) to any other long distance service provider and whereupon the Company shall have the right to reissue said number(s) at its sole discretion to any other party.
- .4 At the discretion of the Company, a cancelled TFS Number may be reestablished for the same Customer within four (4) months and; therefore, it cannot be selected by another Customer during that four (4) month period. After four (4) months, the TFS Number is returned to the pool where it can be selected by another customer under any Resp Org.

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SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.4 Rules and Regulations (continued)

(H) Minimum Service Period

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| For Business Customers subscribing to TFS and making a MMC, the | T |
| minimum Service period is one month. For Business Customers | T |
| subscribing to TFS and making a MAC, the minimum Service period is the | |
| length of the term plan commitment. No minimum service periods apply to | N |
| Residential Customers subscribing to TFS. | N |

(I) Area of Service Selections

- .1 The originating area may include the United States and the territories of Puerto Rico, the U.S. Virgin Islands, Guam, and Commonwealth of Northern Mariana Islands as well as Canada. The Customer may select this maximum Area of Service or may selectively block an area. Area of Service blocking is dependent on valid ANI being delivered in the network. The Customer's minimum Area of Service must include at least one interstate area.
- .2 Calls placed from outside the Customer's Area of Service will receive an announcement informing the caller that calls cannot be completed from the caller's location. The call will then be terminated.

SECTION 3 - DESCRIPTION OF SERVICES **Missouri Public**

3.6 Toll Free Services (continued)

REC'D MAR 12 2002

3.6.4 Rules and Regulations (continued)

Service Commission

(J) Termination of TFS By Company

- .1 If Service is terminated by the Company for violation of this Tariff, the national SMS/800 data base allows the Company to retain control of all TFS Numbers disconnected for up to a 4-month period. If the Customer rectifies the violation to the satisfaction of the Company, the Company may, in its sole discretion, return the number to the control of the Customer. If the Customer does not rectify the violation within three (3) months, the Company may refuse to:
- .a reconnect the disconnected number for the previous Customer; T
 - .b transfer disconnected Customer to a third party identified by the Customer; and T
 - .c process any request to change the Resp Org from the disconnected Customer except as indicated in Section 3.6.4 (G) of this Tariff. T

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SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.4 Rules and Regulations (continued)

(J) Termination of TFS By Company (continued)

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|----|---|--------------------|
| .2 | Reserved for future use. | N/D D ! D |
| | | |
| .3 | Customers that are direct-billed must provide the Company updated information within fifteen (15) days of a change in billing address and/or contact information. If the Customer fails to timely provide such updated information, the Company reserves the right to terminate Service on five (5) days written notice to last known address/contact, and the Customer shall be responsible for any and all early termination charges. | T |
| | | |
| .4 | If at any time a Customer's TFS number is not used by callers other than for test calls to reach a Customer or Customer's designee, for a period of three full billing cycles, the Company may disconnect Customer's TFS on five (5) days' verbal or written notice to the Customer. Customer shall be responsible for any and all early termination charges. | T |

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Southwestern Bell Communications Services, Inc. PSC Mo. - No. 1
d/b/a SBC Long Distance

SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.5 Toll Free Service-Switched

(A) General

- .1 Toll free calls are originated from any point in the State on any type of access but are terminated via Switched Access lines to the Customer's location. The Customer's TFS Number terminates on the Customer's POTS number.
- .2 Service(s) are available to Customers who utilize Switched Access to reach the long distance network and whose terminating location has a ten (10) digit voice-grade telephone number.

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3.6 Toll Free Services (continued)

(B) Availability

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SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.5 Toll Free Service-Switched (continued)

(C) Billing

- .1 Customer Subscribes to Any of the Company's High Volume Toll Free Calling Plans

Customers subscribing to any of the Company's High Volume Toll Free Calling plans will be direct-billed.

- .2 Customer Subscribes to All Other TFS Requiring Switched Access To Reach the Long Distance Network

- .a To enable the Company to bill the Customer for TFS on a LEC or CLEC bill, at least one of the Customer's WTNs associated with the Customer's TFS must be presubscribed to the Company for the provision of 1+ outbound long distance Service and the BAN for the TFS must be the same BAN as the WTNs associated with TFS.

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- .b The Customer will be LEC-billed if the Customer's local service is provided by an Affiliated LEC and CLEC-billed if the Customer's local service is provided by an Affiliated CLEC. The Customer will be direct-billed if the Customer's local service is provided by a non-Affiliated LEC or a non-Affiliated CLEC or if TFS is the only Service the Customer has.

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SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

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3.6.5 Toll Free Service-Switched (continued)

(D) Consumer Toll Free Services

.1 Simply Toll Free

a Simply Toll Free is a TFS for Customers that utilize Switched Access to receive calls from the long distance network without charge to the calling party. See Section 3.6 of this Tariff for optional features, rules and regulations, and general information regarding TFS.

b Simply Toll Free is available to Residential Customers that subscribe to and maintain any of the Company's outbound interstate residential services other than MTS. For Residential Customers subscribing to MTS, see Section 3.6.5 (D).2 of this Tariff.

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3.6 Toll Free Services (continued)

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SECTION 3 - DESCRIPTION OF SERVICES

3.6 Toll Free Services (continued)

3.6.5 Toll Free Service-Switched (continued)

(D) Consumer Toll Free Services (continued)

.2 Toll Free Default

- .a Toll Free Default is a TFS for Customers that utilize Switched Access to receive calls from the long distance network without charge to the calling party. Toll Free Default is available to Residential Customers that subscribe to MTS. See Section 3.6. of this Tariff for optional features, rules and regulations, and general information regarding TFS.
- .b All calls are billed in increments of one (1) minute subject to a minimum connect time (initial period) of one (1) minute.
- .c If a Residential Customer subscribing to any of the Company's TFS offerings moves its 1+ outbound Service for the POTS telephone number associated with TFS to another long distance carrier leaving only TFS, Service will be terminated pursuant to Section 2.20 of this Tariff.

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